Item No. 9d supp

Meeting Date: October 9,2018

2019 Operating Division Preliminary Budgets

Commission Briefing



2019 Operating Divisions' Budget Timeline

2019 Business Plan and CIP Development

(May/June)

Budget Development Briefing

(June)

Budget Briefing

(October 9th)

First Reading & Public Hearing for 2019 Budget

(Mid-November)

2nd Reading & Final Passage of 2019 Budget

(Late November)

Will cover operating budget and capital budget

Aviation Division 2019 Preliminary Budget

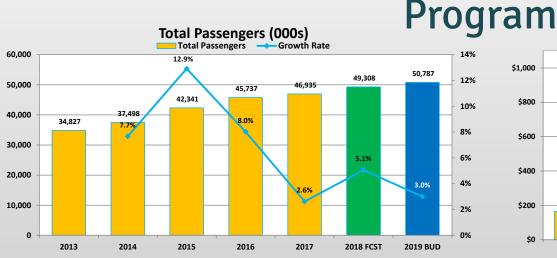
October 9, 2018

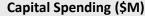


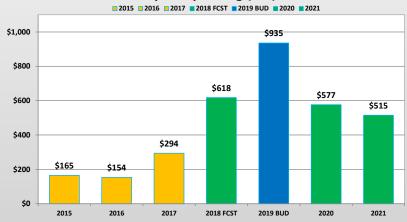
Outline for Aviation presentation

- Overview, drivers, summary
- Activity forecast: passengers
- FTEs
- Operating expenses
- Non-aeronautical business
- Aeronautical business, CPE
- Capital Budget
- Financial Forecast
- Appendix

Context: Passenger Growth and Capital







- Passenger Growth:
 - Up 46% since 2013
 - CAGR of 6.5%
- Anticipate 50.8 million annual passengers (MAP) in 2019 vs. 34.8 MAP in 2013

- Major projects now under construction: NSAT, IAF, Baggage Optimization
 - Customer service challenges
 - Construction reduces gate capacity
- Need to plan for next phase

Catching up from passenger growth; Peak spending on capital program

Century Agenda Drives Airport Priorities

| AV Priorities | Century Agenda - High Performance Organization |
|---------------------|--|
| Employees | HPO 2: Eliminate workplace injuries |
| | HPO 3: Act as one Port |
| | HPO 4: Foster employee development and leverage talent |
| Customer Service | HPO 1: Increase customer satisfaction |
| | CA 2 Obj 6: Make Sea-Tac "Gateway of Choice" |
| Facilities/Capacity | CA 2 Obj 8: Meet the regions air transportation needs |
| Financial | CA 2 Obj 8: Meet the regions air transportation needs |
| Safety | HPO 2: Eliminate workplace injuries |
| | HPO 3: Public safety and Security |
| Security | HPO 3: Public safety and Security |
| Community | HPO 1: Customer Service and Public Engagement |
| Diversity | CA 3: Promote small business |
| | HPO 4: Model for Workplace Equity, Diversity and Inclusion |
| Sustainability | CA 4: Be the greenest and most energy efficient Port |
| Partners | HPO 1: Improve customer service and public engagement |

Customer Service & Facility Efficiency Goals:

- through security check point: **45 min**.
- Maximum wait time at security checkpoints:
 20 min.
- Minimum connect time: **75 min.**

2019 budget reflects Century Agenda objectives and Aviation Priorities

Key Priorities Drive 2019 Budget

New Department in 2018

CUSTOMER SERVICE

Additional Pathfinders, seasonal on-call support

SAMP Environmental, Advanced Planning, Airspace study

FACILITIES/CAPACITY

Utility Master Plan, Asset management

Increase non-aero NOI: grow parking revenues

FINANCIAL

EMPLOYEES

Implement staffing plan to add necessary resources

Employees are the foundation of success

2018 Update

- 2018 Activity
 - > 2018 Passenger growth forecasted at 5%, YTD activity currently outpacing forecast
- Expenses:
 - Completed SAMP, moved to Environmental Review
 - Expenses overall tracking close to budget, many unplanned items are being accommodated in budget through savings/deferrals
- Non-Aero revenues:
 - Airport Dining & Retail lease transitions continue on schedule, gross sales from majority of new units are outperforming initial lease projections
 - Growth in parking
 - Continuing deterioration in rental car transactions
 - Ground transportation: TNCs continue to grow
 - Expect to exceed NOI target

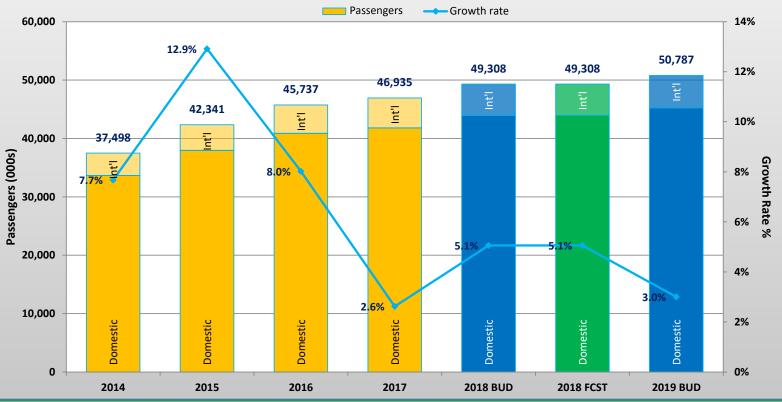
Budget Summary

| | 2016 | 2017 | 2018 | 2018 | 2019 | Budget C | hange | Budget vs 1 | Forecast |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-------------------------|-----------------------|-------------------------|-----------------------|
| \$ in 000's | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Operating Revenues: | | | | | | | | | |
| Aeronautical Revenues | 244,235 | 264,114 | 301,082 | 305,005 | 366,862 | 65,780 | 21.8% | 61,857 | 20.3% |
| Non-Aeronautical Revenues | 221,021 | 236,803 | 244,786 | 250,728 | 257,461 | 12,675 | 5.2% | 6,733 | 2.7% |
| Total Operating Revenues | 465,256 | 500,916 | 545,867 | 555,733 | 624,323 | 78,455 | 14.4% | 68,590 | 12.3% |
| Total Operating Expenses Net Operating Income | 261,226 204,030 | 299,114 201,802 | 334,856 211,011 | 333,374 222,359 | 367,092 257,231 | 32,236 46,219 | 9.6% 21.9% | 33,719 34,872 | 10.1% 15.7% |
| CPE Non-Aero NOI Enplaned passengers (000s) | 10.10 128,727 22,796 | 10.52 133,101 23,416 | 11.35 126,861 24,654 | 11.52 134,164 24,654 | 13.43 134,178 25,394 | 2.08 7,317 740 | 18.3% 5.8% 3.0% | 1.92 14 740 | 16.6% 0.0% 3.0% |

- Expense increase driven by new requests of \$28.6 million (\$6.5M baseline, \$22.1M non-recurring) and \$14M for Environmental Remediation Liability expense.
- Non-aero NOI impacted by significant non-recurring expenses

Strong growth in Net Operating Income; CPE growing as expected

Airport Activity: Passengers



Growth rate declining, but passenger growth continues

Implementing 2017 ICF Staffing Study Recommendations

| | FTE's | FTE's | <i>ICF</i> | <i>ICF</i> | |
|--|----------|----------|------------|------------|-----------|
| FTE Budget | Approved | Proposed | Recomm. | Recomm. | Total |
| Aviation Division Only | 2018 | 2019 | 2020 | 2021 | 2018-2021 |
| Beginning Balance | 983.16 | 1,048.41 | 1102.28 | 1149.16 | |
| New Additions: | | | | | |
| Permanent FTE's | 56.00 | 40.12 | 46.88 | 0.00 | 143.00 |
| Temporary FTE's to Address Specific Areas: | | | | | |
| Limited Duration Hires | 0.00 | 5.00 | 0.00 | 0.00 | 5.00 |
| Emergency Hires | 0.00 | 8.00 | 0.00 | 0.00 | 8.00 |
| Interns | 1.25 | 0.75 | 0.00 | 0.00 | 2.00 |
| Total New Additions | 57.25 | 53.87 | 46.88 | 0.00 | 158.00 |
| Total Budget FTE's | 1,040.41 | 1,102.28 | 1,149.16 | 1,149.16 | |
| Mid-Year Adds: | | | | | |
| Permanent FTE | 1.00 | | | | |
| Limited Duration Hires | 7.00 | | | | |
| Total Adjusted Baseline | 1,048.41 | 1,102.28 | 1,149.16 | 1,149.16 | |
| ICF Recommended Adds: | 59.00 | 42.00 | 43.00 | 0.00 | 144.00 |
| | | | | | |
| Added Permanent FTE's | -57.00 | -40.12 | -46.88 | 0.00 | -144.00 |
| Under/(Over) ICF Recommendations | 2.00 | 1.88 | -3.88 | 0.00 | 0.00 |
| Cummulative Under/(Over) | 2.00 | 3.88 | 0.00 | 0.00 | 0.00 |

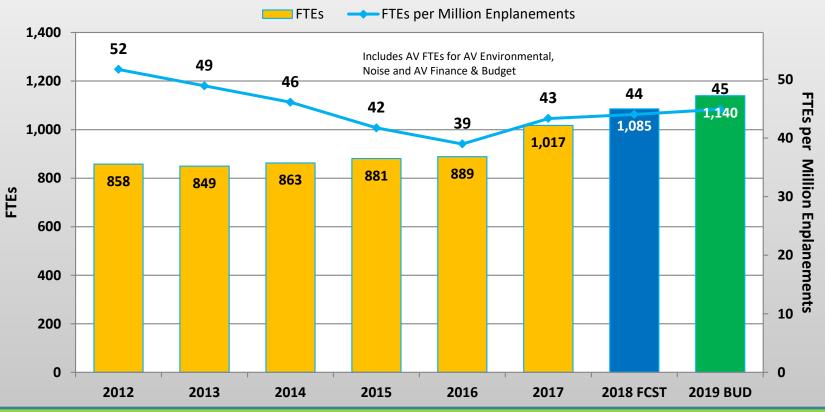
2019 Budget reflects fewer permanent FTEs than recommended

New FTE – Position List

| 2019 Proposed Budget FTEs | | FTEs | 2019 Proposed Budget FTEs (cont'd) | | FTEs |
|--|------|------|---|--------------|-------|
| Limited Duration FTE's | | 5.00 | Facilities & Infrastructure FTE's | | 2.00 |
| ORAT positions (LTD) | 4.00 | | Senior Engineer, Civil | 1.00 | |
| Rodent Control Specialist (LTD) | 1.00 | | Signage Graphics Specialist | 1.00 | |
| Emergency Hire FTE's | | 8.00 | Customer Service FTE's | | 6.00 |
| Pathfinders (EH) | 8.00 | | Volunteer Coordinator Pathfinders | 1.00 4.00 | |
| Landside FTE's | | 3.00 | Customer Communications Specialist | 1.00 | |
| Landside Supervisor | 1.00 | | | | |
| Employee Parking Bus Driver | 1.00 | | Maintenance FTE's | | 13.00 |
| Public Parking Cashier | 1.00 | | AVM Asset Management Analyst | 1.00 | |
| G | | 2.44 | Bus-Automotive Mechanic | 1.00 | |
| Commercial Management FTE's | 4.00 | 3.12 | Field Crew Garage | 1.00 | |
| Property Manager | 1.00 | | Electronic Technicans | 2.00 | |
| ADR Business Manager-Small Business Initia | | | Wireman for Utility Metering | 2.00 | |
| Public Parking Yield Management Analyst | 1.00 | | Boiler Room Position | 1.00 | |
| On-call Mail Messenger | 0.12 | | Boiler Room Capital Position | 1.00 | |
| | | | Conveyor | 1.00 | |
| Airport Operations FTE's | | 1.00 | Passenger Loading Bridge Position | 2.00 | |
| Airport Duty Manager - Airfield | 1.00 | | Custodial Shift Supervisor/QA Technican | 1.00 | |
| Terminal Operations FTE's | | 3.00 | Fire Department FTE's | | 9.00 |
| SMS Specialist | 1.00 | | Firefighters | 8.00 | |
| Airline Scheduling Coordinator | 1.00 | | Admin Assistant | 1.00 | |
| Terminal Development Project Manager | 1.00 | | | | |
| | | | New Intern FTE's - College/Graduate | | 0.75 |
| (continued) | | | 2019 Proposed New FTEs: | | 53.87 |

Strategic use of limited duration and seasonal FTEs to supplement ICF staffing recommendations

FTE Growth Relative to Enplanement Growth



2019 FTE Growth Rate is slightly higher than Enplanement Growth Rate

Aviation Operating Expenses



Baseline expense increase targets core operations, Non-recurring expenses driven by strategic initiatives

Cost Reductions

| 2019 Baseline Cost Reductions/Savings: | | \$000's |
|--|-----|---------|
| Contractual Savings & Formulaic Cost Decreases | | |
| Higher estimated Charges to Capital (offsets higher payroll) | 362 | |
| Total Contractual & Formulaic Decreases | | 362 |
| Non-Payroll Savings (zero based budgeting) | | |
| ACDBE Disparity Study (non-recurring activity in 2018) | 300 | |
| Eastside Remote Bag Checking feasibility study | 200 | |
| AMAC conference - hosted in Seattle in 2018 | 200 | |
| Other non-payroll savings (zero based budgeting) | 227 | |
| Additional Non-Payroll Savings | | 927 |
| Total 2019 Baseline Cost Reductions | | 1,289 |

Cost reductions identified during thorough review of baseline costs

Cost Increases

| 2019 Baseline Cost Increases: | | \$000's |
|---|-------|---------|
| Payroll Increases (before new FTE requests) | | |
| Non-Represented payroll & benefits increase (3.8% average) | 1,518 | |
| Represented pay & benefits increase (per labor agreements) | 2,181 | |
| Annualized new FTE's approved in 2018 Budget | 1,613 | |
| Annualized new FTE's approved during 2018 | 715 | |
| All other increases to baseline payroll | 317 | |
| Total Baseline Payroll Increases | | 6,345 |
| Non-Aero costs related to revenue growth | | |
| Clubs & Lounges - higher demand/increased volume | 1,012 | |
| Advertising increase (100% paid by Tenant Mktg fund) | 67 | |
| Non-Aero B&O tax increase | 132 | |
| Total Non-Aero Cost Increases | | 1,211 |
| Total Contractual & Formulaic Cost Increases - detail next page | | 5,010 |
| Total 2019 Baseline Cost Increases | | 12,566 |

Payroll for existing staff is largest component of Baseline increase

Continued - Cost Increases

| 2019 Baseline Cost Increases - continued: | | \$000's |
|--|-------|---------|
| Contractual & Formulaic Cost Increases - detail | | |
| Utility rate & commodity cost increase | 2,572 | |
| Taxi curbside management contract now paid by Port (SP+) | 1,261 | |
| Increase in Worker's Compensation expense | 583 | |
| All other contract increases | 413 | |
| Aeronautical B&O tax increase | 144 | |
| Other Non-Payroll Increases (zero based budgeting) | 37 | |
| Total Contractual & Formulaic Increases | | 5,010 |
| Total 2019 Baseline Cost Increases | | 12,566 |

Utility costs and taxi curbside management are primary drivers for contractual increases

Summary of Budget Requests

| | и - £ | | 2019 Bu | dge | t Requests | |
|---|------------------|------|------------------|-----|---------------------|------------------|
| Budget Request Category | # of Requests | FTEs | Baseline | ı | Non- Reoccurring | Total |
| Employees | 11 | 2.4 | \$ 123,624 | \$ | 67,458 | \$ 191,082 |
| Customer Service | 37 | 18.0 | 1,227,680 | | 4,007,816 | 5,235,496 |
| Facilities/Capacity | 51 | 19.0 | 1,989,615 | | 14,580,629 | 16,570,244 |
| Financial | 8 | 2.0 | 842,195 | | 165,000 | 1,007,195 |
| Safety | 10 | 10.0 | 1,513,261 | | 732,800 | 2,246,061 |
| Community | 2 | - | 77,000 | | - | 77,000 |
| Diversity | 3 | 1.0 | 77,346 | | 202,500 | 279,846 |
| Sustainability | 13 | - | 110,000 | | 985,000 | 1,095,000 |
| Partners | 12 | 2.0 | 503,959 | | 1,373,459 | 1,877,419 |
| 2019 Budget Requests - Total Proposed | 147 | 54.4 | \$ 6,464,681 | \$ | 22,114,662 | \$ 28,579,343 |
| | | | | | | |
| 2019 Budget Requests - Initial Requests | 194 | 54.4 | \$ 17,257,937 | \$ | 25,549,151 | \$ 42,807,088 |

Century Agenda and Airport Priorities drive 2019 Budget Requests

Highlights of Budget Requests

| 2019 Budget Request Highlights: | \$000's |
|---|---------|
| Advance Planning/On-call Planning support | 4,650 |
| Seasonal Customer Service Staff | 2,500 |
| Master Planning - Infrastructure Systems | 2,000 |
| Executive Program Management consulting support | 1,620 |
| SAMP/Environmental Review/Planning | 1,600 |
| Additional Firefighter (8) FTEs - staffing 2nd Care Car | 1,307 |
| Air Service Development - existing routes and anticipated new service | 1,100 |
| Airfield-Airspace study | 1,000 |
| Asset Management program | 1,000 |
| Integrated Pest Management scope increase | 800 |
| ORAT (4) limited duration FTEs & other new department costs | 284 |
| All other new staffing - (42.37) FTEs | 2,524 |
| Subtotal - 2019 Budget Request Highlights: | 20,385 |

These requests account for 71% of \$28.6 million of total requests

Most budget requests are for non-recurring expenditures

Environmental Remediation Liability Expense

| Environmental Remediation | | | | | | | | | Budge | et vs. |
|---|----------------|--------|--------|--------|----------|--------|--------------|---------------|--------------|---------------|
| Liability Expense (ERL) | 2015 | 2016 | 2017 | 2018 | 2018 | 2019 | Budget (| Change | Fore | cast |
| Org Basis (in 000's) | Actual | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| North Satellite | | | | | | | | | | |
| Asbestos | 419 | 266 | 1,341 | | 1,029 | 5,630 | 5,630 | n/a | 4,601 | 447.1% |
| Contaminated Soils | | | 1,935 | | | 2,917 | 2,917 | n/a | 2,917 | n/a |
| NSAT - ERL Expense | 419 | 266 | 3,276 | - | 1,029 | 8,546 | 8,546 | n/a | 7,517 | 730.6% |
| SSAT - HVAC Infrastructure U | pgrade | | | | | | | | | |
| Asbestos | | | | 1,290 | - | 4,323 | 3,033 | 235.1% | 4,323 | n/a |
| SSAT - ERL Expense | - | - | - | 1,290 | - | 4,323 | 3,033 | 235.1% | 4,323 | n/a |
| International Arrivals Facility | | | | | | | | | | |
| Asbestos | | | 63 | 800 | 452 | 885 | 85 | 10.6% | 433 | 95.8% |
| Contaminated Soils | | | 5,201 | | 1,535 | - | ı | n/a | (1,535) | -100.0% |
| IAF - ERL Expense | - | - | 5,264 | 800 | 1,987 | 885 | 85 | 10.6% | (1,102) | -55.5% |
| Lora Lake (lake parcel) All other RMM expense | 1,726 2,077 | 4,197 | 271 | 1,940 | 1,835 | 505 | - (1,435) | n/a -74.0% | - (1,330) | n/a -72.5% |
| Total ERL Expense | 4,222 | 4,197 | 8,812 | 4,030 | 4,851 | 14,259 | 10,229 | 253.8% | 9,408 | 193.9% |

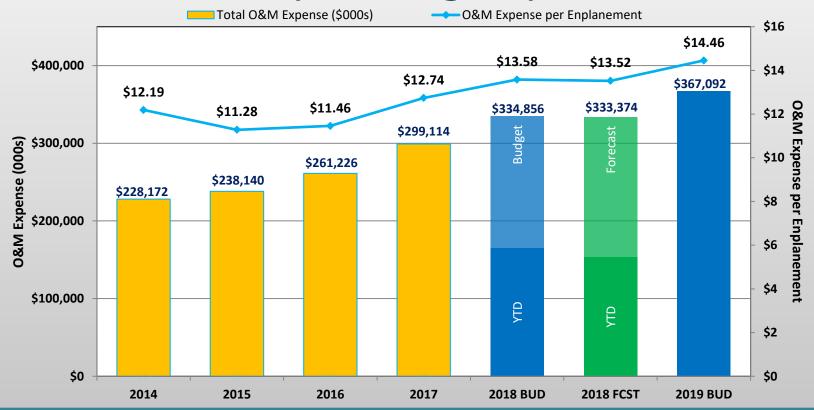
Expense increase driven by NSAT and SSAT projects

Total Airport Expense Summary

| | 2016 | 2017 | 2018 | 2018 | 2019 | Budget | Change | Budget vs | Forecast |
|-------------------------------------|---------|---------|---------|----------|---------|---------|--------|-----------|----------|
| \$ in 000's | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Operating Expenses: | | | | | | | | | |
| Payroll | 101,879 | 114,463 | 132,156 | 130,809 | 142,926 | 10,770 | 8.1% | 12,117 | 9.3% |
| Outside Services | 37,863 | 41,055 | 52,532 | 55,002 | 60,950 | 8,417 | 16.0% | 5,948 | 10.8% |
| Utilities | 14,690 | 16,374 | 17,320 | 17,927 | 19,994 | 2,674 | 15.4% | 2,067 | 11.5% |
| Other Airport Expenses | 20,655 | 28,292 | 19,776 | 21,940 | 22,482 | 2,707 | 13.7% | 542 | 2.5% |
| Total Airport Direct Charges | 175,087 | 200,184 | 221,784 | 225,677 | 246,352 | 24,568 | 11.1% | 20,674 | 9.2% |
| Environmental Remediation Liability | 4,463 | 8,812 | 4,030 | 4,851 | 14,259 | 10,229 | 253.8% | 9,408 | 193.9% |
| Capital to Expense | 129 | 2,856 | - | 367 | _ | - | NA | (367) | -100.0% |
| Total Exceptions | 4,592 | 11,668 | 4,030 | 5,218 | 14,259 | 10,229 | 253.8% | 9,041 | 173.3% |
| Total Airport Expenses | 179,679 | 211,852 | 225,814 | 230,896 | 260,611 | 34,797 | 15.4% | 29,716 | 12.9% |
| Police Costs | 18,183 | 17,652 | 22,174 | 22,174 | 25,137 | 2,963 | 13.4% | 2,963 | 13.4% |
| Capital Development | 9,319 | 14,701 | 23,092 | 17,936 | 16,242 | (6,850) | -29.7% | (1,694) | -9.4% |
| Other Central Services | 50,099 | 51,004 | 58,265 | 57,032 | 59,956 | 1,692 | 2.9% | 2,924 | 5.1% |
| Maritime/Economic Development | 3,946 | 3,904 | 5,511 | 5,336 | 5,145 | (366) | -6.6% | (191) | -3.6% |
| Total Charges from Other Divisions | 81,547 | 87,262 | 109,042 | 102,478 | 106,481 | (2,561) | -2.3% | 4,003 | 3.9% |
| Total Operating Expense | 261,226 | 299,114 | 334,856 | 333,374 | 367,092 | 32,236 | 9.6% | 33,719 | 10.1% |

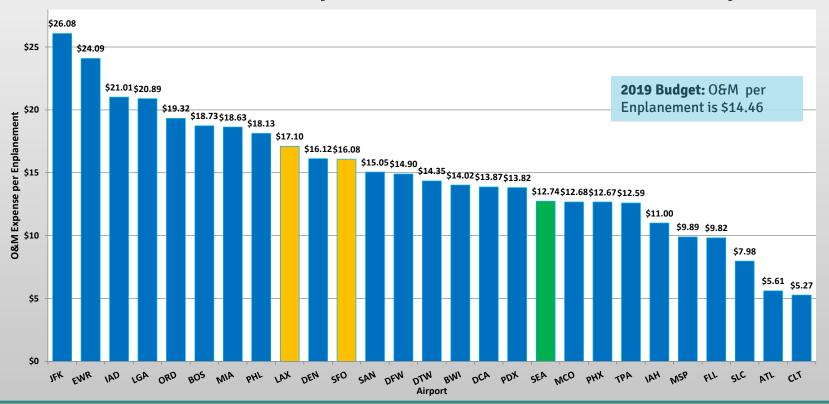
2019 costs include significant non-recurring costs

Total Operating Expenses



2018 savings/deferrals covering unplanned expenditures

2016 O&M Per Enplanement vs. Peer Airports



Most recent O&M per enplanement compares favorably to peer airports

Non-Aero Business

- Parking:
 - Anticipate growth consistent with passenger growth
- Rental Car:
 - > Transaction per O&D enplanement continuing to decline
 - > CFC operating revenue decreasing due to more debt service
- Airport Dining & Retail growth consistent with passenger growth. Anthony's closure scheduled for Q1 2019
- Ground Transportation continued growth of TNCs. Added taxi curbside contract costs.
- Commercial properties base revenues growing but 2018 included one-time grant so year over year decline
- Airport lounges continue to grow increased volume drives extended hours of operation
- Non-aero cost growth impacted by share of division wide initiatives, mostly non-recurring

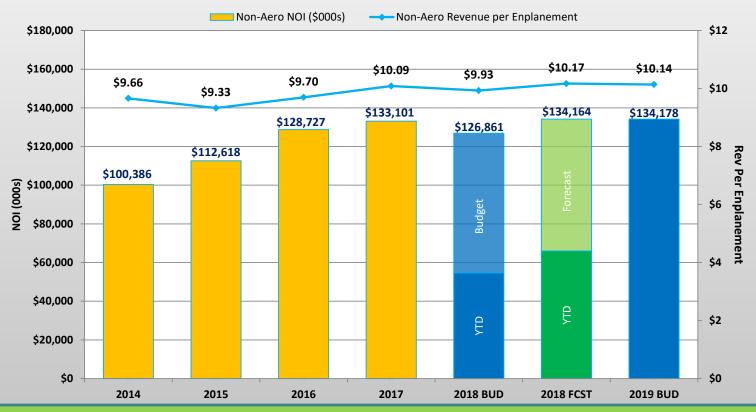
Changing patterns of ground transportation business impacting Landside revenues

Non-Aero NOI

| | 2016 | 2017 | 2018 | 2018 | 2019 | Budget | Change | Budget vs | Forecast |
|--|----------|----------|----------|----------|----------|---------|--------|-----------|----------|
| \$ in 000's | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Non-Aero Revenues | | | | | | | | | |
| Rental Cars - Operations | 37,082 | 35,051 | 35,294 | 35,084 | 34,779 | (515) | -1.5% | (306) | -0.9% |
| Rental Cars - Operating CFC | 12,122 | 10,641 | 15,563 | 14,653 | 12,830 | (2,733) | -17.6% | (1,823) | -12.4% |
| Public Parking | 69,540 | 75,106 | 78,572 | 80,046 | 82,350 | 3,778 | 4.8% | 2,305 | 2.9% |
| Ground Transportation | 12,803 | 15,684 | 16,884 | 18,401 | 20,584 | 3,700 | 21.9% | 2,183 | 11.9% |
| Airport Dining & Retail & Leased Space | 58,405 | 58,980 | 59,087 | 61,980 | 63,909 | 4,822 | 8.2% | 1,929 | 3.1% |
| Commercial Properties | 9,992 | 18,042 | 14,706 | 15,236 | 14,219 | (487) | -3.3% | (1,016) | -6.7% |
| Utilities | 7,233 | 7,018 | 7,556 | 7,317 | 8,086 | 530 | 7.0% | 769 | 10.5% |
| Employee Parking | 9,329 | 9,617 | 9,457 | 10,214 | 10,134 | 677 | 7.2% | (80) | -0.8% |
| Clubs and Lounges | 3,028 | 5,041 | 5,630 | 5,830 | 8,520 | 2,890 | 51.3% | 2,690 | 46.1% |
| Other | 1,487 | 1,624 | 2,036 | 1,966 | 2,049 | 12 | 0.6% | 82 | 4.2% |
| Total Non-Aero Revenues | 221,021 | 236,803 | 244,786 | 250,728 | 257,461 | 12,675 | 5.2% | 6,733 | 2.7% |
| Total Non-Aero Expenses | 92,294 | 103,702 | 117,925 | 116,564 | 123,282 | 5,357 | 4.5% | 6,719 | 5.8% |
| Net Operating Income | 128,727 | 133,101 | 126,861 | 134,164 | 134,178 | 7,317 | 5.8% | 14 | 0.0% |
| Less: CFC Surplus | (4,899) | (2,750) | (7,142) | (6,182) | (3,199) | (3,943) | -55.2% | (2,983) | -48.2% |
| Adjusted Non-Aero NOI | 123,828 | 130,351 | 119,719 | 127,982 | 130,979 | 11,260 | 9.4% | 2,997 | 2.3% |
| Debt Service | (43,984) | (44,495) | (45,752) | (45,752) | (49,417) | 3,665 | 8.0% | 3,665 | 8.0% |
| Net Cash Flow | 79,844 | 85,856 | 73,967 | 82,230 | 81,562 | 7,595 | 10.3% | (668) | -0.8% |

Overall 2019 Non-Aero Revenue growth includes significant shifts by revenue type

Non-Aeronautical Performance



NOI impacted by division costs. Most additions are non-recurring.

Adjusted Non-Aero NOI

| Non-Aero NOI - adjusted for ERL impact | 2018 | 2018 | 2019 | Budget C | hange | Budget vs | Forecast |
|---|---------|----------|---------|----------|----------|------------------|----------|
| \$ in 000's | Budget | Forecast | Budget | \$ | % | \$ | % |
| Revenues | 244,786 | 250,728 | 257,461 | 12,675 | 5.2% | 6,733 | 2.8% |
| Expenses | 117,925 | 116,564 | 123,282 | 5,357 | 4.5% | 6,719 | 5.7% |
| Net Operating Income | 126,861 | 134,164 | 134,178 | 7,317 | 5.8% | 14 | 0.0% |
| Less: ERL - Non-Aero Share of Terminal Building | (293) | (233) | (2,923) | 2,630 | -899% | 2,689 | -919% |
| Non-Aero NOI w/o Major Non-Recurring | 127,153 | 134,397 | 137,101 | 9,948 | 7.8% | 2,704 | 2.1% |

Removing Non-Aero share of non-recurring ERL expense shows real growth of NOI

Aeronautical Business

- Revenues defined by cost recovery formulas in Signatory Lease and Operating Agreement (SLOA IV)
 - O&M and capital costs included in airline rate bases
- Revenues and CPE increasing in 2019 as expected
- Reduction in revenue sharing (per SLOA IV) increases CPE but also increases Port cash flow

Aeronautical NOI

| | 2016 | 2017 | 2018 | 2019 | 2010 | Budget | Change | Dudget ve | Eomo cost |
|-----------------------------------|----------|----------|----------|----------|-----------|----------|----------|-----------|-----------|
| ¢ :- 000!- | | - | | 2018 | 2019 | Ü | Ü | Budget vs | |
| \$ in 000's | Actual | Actual | Budget | Forecast | Budget | \$ | <u>%</u> | \$ | % |
| Revenues: | | | | | | | | | |
| Movement Area | 94,725 | 108,638 | 125,422 | 125,275 | 132,201 | 6,779 | 5.4% | 6,926 | 5.5% |
| Apron Area | 14,028 | 16,771 | 15,979 | 16,023 | 19,426 | 3,447 | 21.6% | 3,403 | 21.2% |
| Terminal Rents | 155,852 | 155,431 | 171,854 | 171,260 | 203,221 | 31,367 | 18.3% | 31,961 | 18.7% |
| Federal Inspection Services (FIS) | 11,227 | 18,612 | 13,413 | 14,143 | 14,583 | 1,170 | 8.7% | 440 | 3.1% |
| Total Rate Base Revenues | 275,832 | 299,452 | 326,668 | 326,701 | 369,432 | 42,764 | 13.1% | 42,731 | 13.1% |
| Commercial Area | 9,379 | 10,574 | 10,212 | 10,212 | 12,859 | 2,647 | 25.9% | 2,647 | 25.9% |
| Subtotal before Revenue Sharing | 285,211 | 310,026 | 336,880 | 336,913 | 382,291 | 45,411 | 13.5% | 45,378 | 13.5% |
| Revenue Sharing | (37,395) | (42,311) | (35,799) | (31,908) | (15,429) | (20,369) | -56.9% | (16,479) | -51.6% |
| Other Prior Year Revenues | (5) | (26) | - | - | - | - | NA | _ | NA |
| Total Aeronautical Revenues | 247,811 | 267,690 | 301,082 | 305,005 | 366,862 | 65,780 | 21.8% | 61,857 | 20.3% |
| Total Aeronautical Expenses | 168,932 | 195,414 | 216,931 | 216,810 | 243,810 | 26,879 | 12.4% | 27,000 | 12.5% |
| Net Operating Income | 78,879 | 72,276 | 84,151 | 88,195 | 123,052 | 38,902 | 46.2% | 34,857 | 39.5% |
| Debt Service | (89,130) | (86,564) | (90,323) | (92,425) | (109,259) | 18,935 | 21.0% | 16,834 | 18.2% |
| Net Cash Flow | (10,251) | (14,288) | (6,173) | (4,230) | 13,794 | 19,966 | 323.5% | 18,024 | 426.1% |

Net cash flow is positive in 2019 due to reduction in revenue sharing

Aeronautical Cost Drivers

| | 2017 | 2018 | 2018 | 2019 | Impact on Aero Revenues Budget Change | | Impact on Aero Revenues Budget vs Forecast | |
|-------------------------------|----------|----------|----------|----------|---|--------|--|--------|
| \$ in 000's | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| O&M (1) | 192,188 | 210,433 | 210,685 | 237,960 | 27,527 | 13.1% | 27,275 | 12.9% |
| Debt Service Gross | 113,832 | 120,555 | 120,555 | 136,477 | 15,922 | 13.2% | 15,922 | 13.2% |
| Debt Service PFC Offset | (33,057) | (33,015) | (33,015) | (33,045) | (30) | 0.1% | (30) | 0.1% |
| Amortization | 29,654 | 32,373 | 32,373 | 30,121 | (2,252) | -7.0% | (2,252) | -7.0% |
| Space Vacancy | (2,264) | (2,650) | (2,638) | (1,304) | 1,345 | -50.8% | 1,334 | -50.6% |
| TSA Operating Grant and Other | (901) | (1,028) | (1,259) | (776) | 253 | -24.6% | 483 | -38.4% |
| Rate Base Revenues | 299,452 | 326,668 | 326,701 | 369,432 | 42,764 | 13.1% | 42,731 | 13.1% |
| Commercial area | 10,574 | 10,212 | 10,212 | 12,859 | (2,647) | -25.9% | (362) | -3.5% |
| Total Aero Revenues | 310,026 | 336,880 | 336,913 | 382,291 | 40,117 | 11.9% | 42,369 | 12.6% |

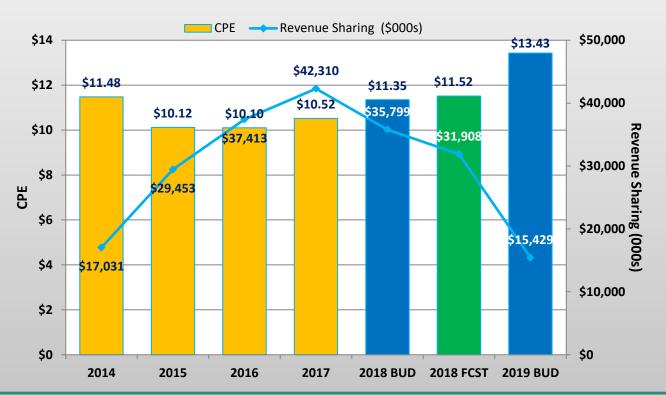
⁽¹⁾ O&M, Debt Service Gross, and Amortization do not include commercial area costs or the international incentive expenses

O&M costs driven by:

- Environmental remediation liability expenses tied to NSAT and SSAT
- Added division initiatives, most of which are non-recurring and primarily allocated to aero businesses
- Capital costs driven by debt service on new facilities: Phase I NSAT, Concourse D Terminal

O&M cost increases, many non-recurring, driving up airline costs

Airline Cost Management (CPE)



2019 Budget:

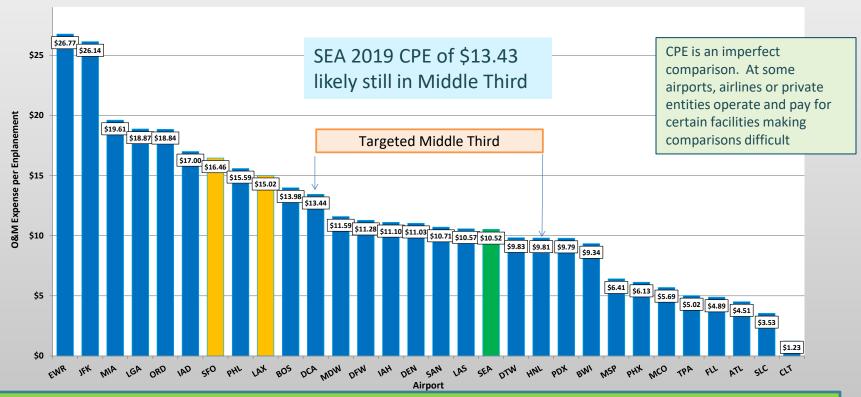
 Adjusted for SLOA IV 20% revenue sharing (was 50% in 2017 and 40% in 2018)

2019 CPE:

 Lower than 2018 budget forecast for 2019 (\$13.57)

2018 and 2019 revenue sharing has decreased to 40% and 20% with SLOA IV provision

2017 CPE Comparison

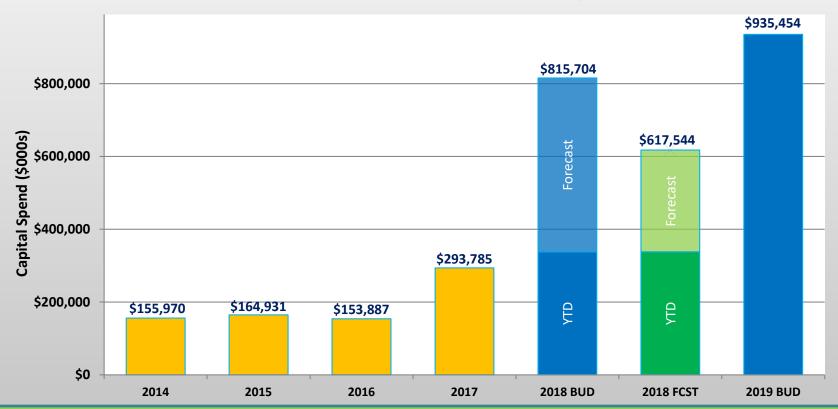


CPE is competitive: SEA ranks 13 out of 30 Large Hub Airports



CAPITAL BUDGET 2019 - 2023

Capital Spending



2019 will be peak year of spending with IAF and NSAT

Capital Budget Summary

| | | Cash Flows (Figures in \$000s) | | | | | | | |
|------------------------------------|---------|--------------------------------|---------|---------|---------|---------|-----------|--|--|
| | 2018 | | | | | | 2019 - 23 | | |
| | FCST | 2019 | 2020 | 2021 | 2022 | 2023 | TOTAL | | |
| Four Major Projects | | | | | | | | | |
| International Arrivals Facility | 239,277 | 410,752 | 123,104 | 5,217 | - | - | 539,073 | | |
| NSAT | 131,716 | 129,034 | 123,514 | 105,470 | 61,520 | - | 419,538 | | |
| Baggage Optimization | 38,009 | 50,000 | 50,000 | 50,000 | 55,000 | 55,000 | 260,000 | | |
| Subtotal - Major Projects | 409,002 | 589,786 | 296,618 | 160,687 | 116,520 | 55,000 | 1,218,611 | | |
| Other Existing Projects | 206,552 | 326,895 | 211,104 | 173,786 | 96,447 | 55,658 | 863,890 | | |
| Proposed New Projects | - | 1,773 | 19,354 | 44,087 | 6,391 | 210 | 71,815 | | |
| SAMP Preliminary Planning / Design | - | 2,000 | 9,500 | 76,500 | 94,750 | 68,000 | 250,750 | | |
| Allowance CIPs | 2,000 | 15,000 | 40,000 | 60,000 | 80,000 | 100,000 | 295,000 | | |
| Total Proposed CIP | 617,554 | 935,454 | 576,576 | 515,060 | 394,108 | 278,868 | 2,700,066 | | |

- Three major projects account for \$1.22 billion
- Proposing 7 projects totaling \$72M spending through 2023
- Proposing SAMP preliminary planning/design spending of \$251M through 2023 (\$300M total)
- Besides preliminary planning/design funds, budget does <u>not</u> include potential projects to be identified by Sustainable Airport Master Plan (SAMP)

Undertaking major program before SAMP projects

Major Projects

| | | | Cash Flows (Figures in \$000s) | | | | | |
|------------------------------------|----------|---------|--------------------------------|---------|---------|---------|---------|-----------|
| | | 2018 | | | | | | 2019 - 23 |
| Major Projects | CIP | FCST | 2019 | 2020 | 2021 | 2022 | 2023 | TOTAL |
| Authorize d_ | | | | | | | | |
| International Arrivals Fac-IAF | C800583 | 239,277 | 410,752 | 123,104 | 5,216 | - | - | 539,072 |
| NS NSAT Renov NSTS Lobbies | C800556 | 131,716 | 129,034 | 123,514 | 105,470 | 61,520 | - | 419,538 |
| Checked Bag Recap/Optimization | C800612 | 38,009 | 50,000 | 50,000 | 50,000 | 55,000 | 55,000 | 260,000 |
| MT Low Voltage Sys Upgrade | C800061 | 153 | 4,000 | 5,000 | 14,500 | 18,100 | 19,200 | 60,800 |
| SSAT Infrastructure HVAC | C800798 | 1,218 | 22,800 | 12,700 | 7,600 | 2,954 | - | 46,054 |
| Restroom Upgrades Conc B, C, D | C800697 | 2,982 | 12,000 | 13,500 | 2,636 | 794 | - | 28,930 |
| Safedock Upgrade & Expansion | C800779 | 949 | 24,825 | 2,137 | - | - | - | 26,962 |
| Other (105) | | 189,988 | 207,455 | 81,967 | 24,476 | 9,049 | 6,000 | 328,947 |
| Total - Authorized | | 604,292 | 860,866 | 411,922 | 209,898 | 147,417 | 80,200 | 1,710,303 |
| Pending Authorization | | | | | | | | |
| Airfield Pvmt Repl 2020-2024 | C800930 | 50 | 175 | 11,013 | 13,997 | 15,594 | 12,977 | 53,756 |
| C1 Building Floor Expansion* | C800845 | 600 | 1,000 | 10,000 | 20,000 | 10,000 | 8,400 | 49,400 |
| Proposed New Projects | Multiple | - | 1,773 | 19,354 | 44,087 | 6,391 | 210 | 71,815 |
| SAMP Preliminary Planning / Design | Multiple | - | 2,000 | 9,500 | 76,500 | 94,750 | 68,000 | 250,750 |
| Allowance CIPs | Multiple | 2,000 | 15,000 | 40,000 | 60,000 | 80,000 | 100,000 | 295,000 |
| Other (50) | | 10,612 | 54,640 | 74,787 | 90,577 | 39,956 | 9,081 | 269,041 |
| Total - Pending Authorization | | 13,262 | 74,588 | 164,654 | 305,161 | 246,691 | 198,668 | 989,762 |
| Grand Total | | 617,554 | 935,454 | 576,576 | 515,059 | 394,108 | 278,868 | 2,700,065 |

^{*} Cash flows and budgets are preliminary and may substantially change

Much of 2019-2023 spending for projects already authorized

Proposed New Projects

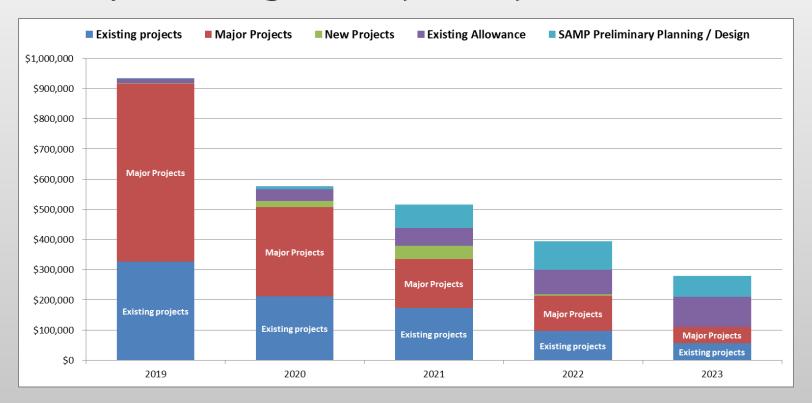
| # of | | Cost | Cash Flows (Figures in \$000s) | | | | 2019 - 23 | |
|----------|--------------------------------|----------|--------------------------------|--------|--------|-------|-----------|--------|
| Projects | Description | Estimate | 2019 | 2020 | 2021 | 2022 | 2023 | TOTAL |
| 3 | Asset Management | 63,600 | 1,311 | 18,570 | 39,963 | 3,546 | 210 | 63,600 |
| 2 | Capacity / Facility Challenges | 4,800 | 239 | 388 | 2,291 | 1,882 | - | 4,800 |
| 1 | Cargo | 900 | 73 | 206 | 621 | - | - | 900 |
| 1 | Grow Non-Aero Revenue | 2,515 | 150 | 190 | 1,212 | 963 | - | 2,515 |
| 7 | TOTAL | 71,815 | 1,773 | 19,354 | 44,087 | 6,391 | 210 | 71,815 |
| | | | | | | | | |

Projects include:

- Upgrades to STS Train Control: \$57.0 million
- Elevator/Escalator Communication Cards: \$6.0M
- Consolidated Deicing Storage: \$3.1M
- Main Terminal Space Conversion: \$2.5M
- Compactor Capacity: \$1.7M
- BT Properties AOA Connection: \$900k
- Departure Drive Drainage: \$600k

Asset management is a key driver for new projects

Capital Budget - Major Projects in \$000s



Three major projects account for majority of near term spending



FINANCIAL FORECAST

2019 - 2023

Key Assumptions/Risks

- Passenger growth: consistent with SAMP
- Expense growth:
 - Baseline growth of 4%
 - FTE growth in 2020 per ICF Staffing Study
 - New facilities add incremental costs (IAF, NSAT)
- Non-airline revenues:
 - Continuing recent changes:
 - Fewer rental car transactions per O&D
 - Growth in TNCs
 - Aiming to grow parking revenues, while supporting mode shift to public transportation
 - ADR revenue growth: consistent with implementation of ADR Master Plan

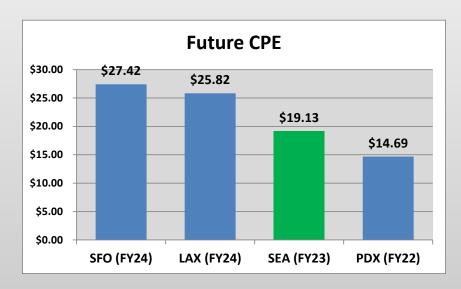
Forecast reflects planned response to closely monitored risks & opportunities

Financial Forecast: 2019 - 2023

| In \$000's | | | | | | |
|--------------------------------------|---------------|-------------------|---------------|----------------|---------|---------|
| | 2018 BUD | 2019 BUD | 2020 | 2021 | 2022 | 2023 |
| Airline Revenue | 301,204 | 366,862 | 422,642 | 486,338 | 516,584 | 545,373 |
| Non-Airline Revenue | 244,786 | 257,461 | 262,735 | 266,917 | 272,732 | 278,669 |
| Total Revenue | 545,989 | 624,323 | 685,377 | 753,255 | 789,316 | 824,042 |
| Operating Expense | 334,856 | 367,092 | 372,132 | 392,677 | 410,587 | 428,970 |
| Net Operating Income | 211,133 | 257,231 | 313,245 | 360,578 | 378,729 | 395,071 |
| Net Non-Operating Income/Expense | 4,406 | 6,069 | 6,329 | 6,540 | 6,916 | 7,245 |
| CFC Excess* | (7,142) | (3,199) | (3,148) | (3,157) | (3,201) | (3,673) |
| Available for Debt Service | 208,398 | 260,101 | 316,425 | 363,961 | 382,445 | 398,643 |
| Net Debt Service | 138,177 | 158,676 | 195,540 | 250,445 | 269,108 | 283,347 |
| Net Cash Flow | 70,221 | 101,426 | 120,885 | 113,516 | 113,337 | 115,296 |
| Key Measures | | | | | | |
| Debt Service Coverage | 1.51 | 1.64 | 1.62 | 1.45 | 1.42 | 1.41 |
| Revenue Sharing | 35,677 | 15,429 | - | - | - | - |
| Passenger Airline CPE | 11.36 | 13.43 | 15.35 | 17.51 | 18.37 | 19.13 |
| Debt per Enplaned Passenger | 115.90 | 125.78 | 137.77 | 147.57 | 150.97 | 148.43 |
| * CFC collection in excess of CFC de | bt service/O& | M is restricted a | and cannot be | e used for oth | her | |
| revenue bond debt service | | | | | | |

Forecasting increase in CPE and reduction in debt service coverage

Future CPE



Source of future CPEs: WJ Advisors, Ph2 Consulting and AIRMAC LLC

- SEA future CPE driven by completion of major projects
- Will likely not be within middle third of 30 large hub airports (22nd, see appendix)
- Will be competitive compared to west coast international gateway hubs (SFO and LAX)
- SAMP projects would drive CPE higher

Through 2023 forecasting competitive CPE vs. selected west coast airports

Maritime Division 2019 Preliminary Budget

October 9, 2018



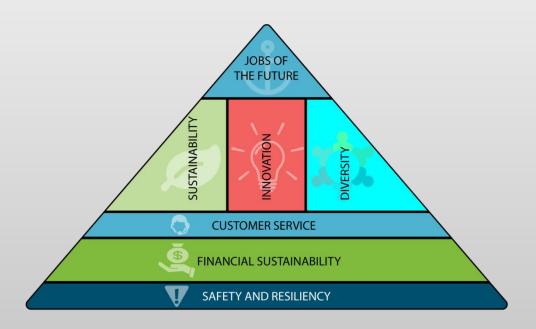
Strategy to Budget Process



- Century Agenda and LRP underway: focus on creating jobs of the Future in the Ocean Economy.
- Strong Demand of facilities in all business lines: Vessel size growing.
- Matrix organization requires cross-functional work and close collaboration
- Developing strategies and actions to position Maritime Division and Industry for the future.

2019 Budget will reflect resources needed to move toward CA Objectives

2019 Maritime Priorities



Foundation of Success

Maxitima Driavitia

PA1,2,3,4) Becoming North America's Greenest, Most Energy Efficient Port.

LRP/HPO (S1-Obj 2, PA 1,2,3); (Obj 6, PA1) Innovating in the maritime cluster as well in our own

LRP/HPO (S4-Obj 7, PA1); (Obj 8, PA1); (Obj 9, PA1) Demonstrate our leadership in equity, equity,

LRP/HPO (S1-Obj 1, PA2,3); (Obj 2, PA 1) Building a framework for maintaining our maritime assets.

| [V] | aritime Priorities |
|--------------------------------|--|
| Maritime Priorities | Century Agenda/LRP |
| Financial Stability | CA/LRP (S1-Obj 2) Making prudent infrastructure investments. |
| Customer Service | CA/LRP (S2-Obj 9, PA2) Improving convenience and efficiency for cruise passengers. LRP/HPO (S1-Obj 1, PA1,2,3) Making the NWSA an attractive West Coast gateway. |
| Economic Impact | CA/LRP (S1-Obj 5 PA 1,2,4); (S2-Obj 9 PA 1,3,4); (S3-Obj 10 PA1,3); (Obj 12, PA1,2). Fostering family wage jobs and workforce development. |
| Safety, Security, Preparedness | LRP/HPO S2-Obj 3 PA1,2,3); (Obj 4, PA1,2,3); (Obj 6, PA2) Continuous improvement in safety, security, and preparedness. |
| Sustainability | CA/LRP (S4-Obj 13, PA1,2,3,4); (Obj 14, PA1,2,3); (Obj 15, PA2,3,4); (Obj 16, PA1,2,3); (Obj 17, |

CA/LRP (S1-Obj 5, PA3);

CA/LRP (S1-Obj 5, PA 1, 2); (Obj 8, PA3)

organization.

and inclusion.

Improvement

Equity, Inclusion

Asset Management

Innovation, Process

2019 Budget Objective

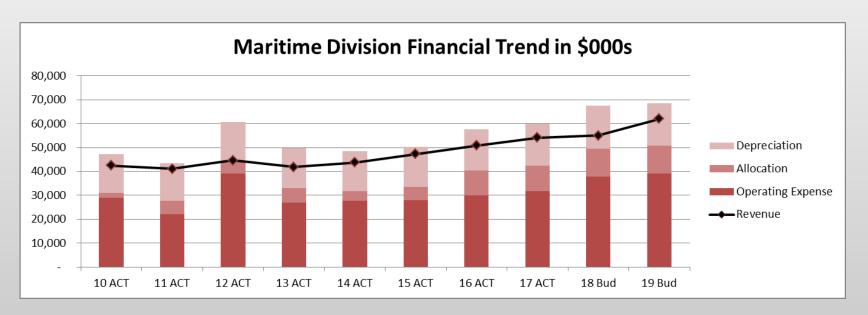
Financial Goal: Maritime Division positive Net Income including depreciation by 2024.

- How to get there:
 - Leverage assets in the cruise business and the grain terminal to help support the regional fishing fleet, environment, and local maritime small businesses.

Budget Preview

- 2010-2017 expenses grew faster than revenue
 - Revenue grew 3.6%
 - Expenses grew 4.5%
- Historically actual expenses significantly under and revenue over budget. This trend continued with 2018 budget process.
 - Scrubbed expenses in 2019 similar to "Zero Based" approach
- 2019 Budget focus: Increase revenue more than expenses
 - Revenue up 12.7%
 - Expenses up 2.4%

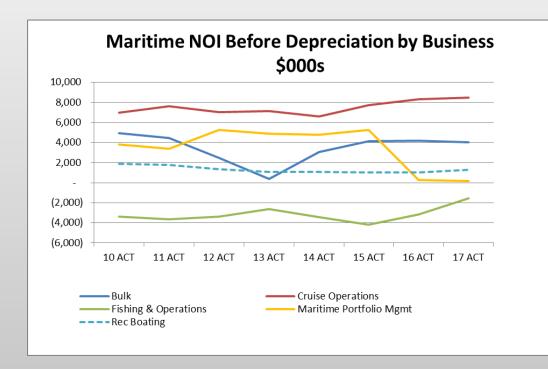
Maritime Division Financial Trends



- Pricing services to market
- Limiting operating expense growth, scaling overhead with growth

Bending the revenue and cost curves in the right direction

2010-2017 Line of Business Trends



Compound annual growth rates

Revenue

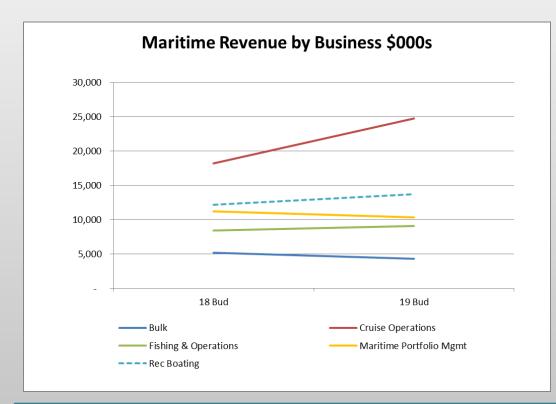
- Cruise 5.8%
- Recreational Boating 3.4%
- Grain Terminal (Bulk) (1.5%)
- Fishing & Operations 5.6%
- Maritime Portfolio Mgmt 5.2%
- Total Maritime 3.6%

Expenses

- Cruise 9.4%
- Recreational Boating 5.1%
- Grain Terminal (Bulk) 3.7%
- Fishing & Operations 1.5%
- Maritime Portfolio Management 16.1%
- Total Maritime 4.5%

From 2010 to 2017 expenses growing 25% faster than revenue

2018-2019 Line of Business Budget Overview



Budget Growth rates

Revenue

- Cruise 36.1%
- Recreational Boating 12.4%
- Grain Terminal (Bulk) (17.6%)
- Fishing & Operations 8.2%
- Maritime Portfolio Mgmt (7.5%)
- Total Maritime 12.7%

Expenses

- Cruise (6.3%)
- Recreational Boating 7.3%
- Grain Terminal (Bulk) (1.7%)
- Fishing & Operations 0.4%
- Maritime Portfolio Management 9.9%
- Total Maritime 2.4%

From 2018 to 2019 budget: Revenues far outpacing expenses led by Cruise

2019 Revenue

| | 2017 | 2018 | 2018 | 2019 | Budget C | hange | Budget to Forecast | |
|-------------------------|--------|--------|----------|--------|----------|-------|--------------------|-------|
| \$ in 000's | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Grain | 5,427 | 5,163 | 5,163 | 4,254 | (909) | -18% | (909) | -18% |
| Cruise Operations | 17,596 | 18,150 | 18,150 | 24,707 | 6,558 | 36% | 6,558 | 36% |
| Fishing & Operations | 9,297 | 8,388 | 8,748 | 9,071 | 684 | 8% | 324 | 4% |
| Maritime Portfolio Mgmt | 10,787 | 11,169 | 10,769 | 10,328 | (841) | -8% | (441) | -4% |
| Rec Boating | 11,086 | 12,166 | 12,446 | 13,671 | 1,504 | 12% | 1,224 | 10% |
| All Other | (9) | 17 | 17 | 0 | (17) | -100% | (17) | -100% |
| Total Maritime | 54,183 | 55,053 | 55,293 | 62,031 | 6,978 | 13% | 6,738 | 12% |

Variance to 2018 Budget

- Grain down from "the current political climate and tariffs that have been put in place."
- Cruise 36% favorable 20% tariff increase, CCCL moving to tariff, bigger ships.
- Fishing 8% favorable Salmon Bay Marina acquisition, increased tariff.
- Maritime Portfolio Management 8% unfavorable WSDOT lease expiration at Terminal 106.
- Recreational Boating 12% favorable higher guest moorage and proposed 7% tariff increase.

13% increase in Maritime revenues

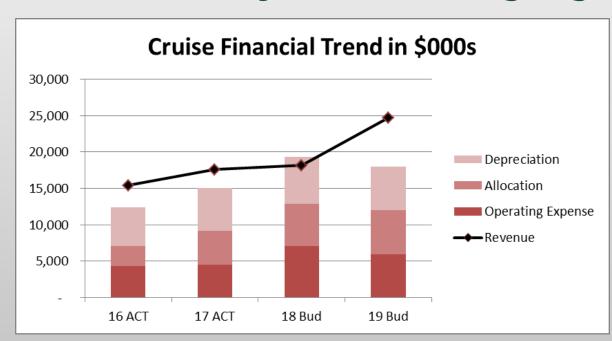
2019 Maritime Budget Summary

Inclusive of Direct Charges & Allocations from Corporate, CDD, & Other Divisions

| | | | | | Incr (Decr) | | Incr (Decr) | |
|---|-----------------|------------------|------------------|------------------|--------------|-------------------|--------------------|----------------|
| \$ in 000's | 2017 Actual | 2018 | 2018 Forecast | 2019 Budget | | | Budget to Forecast | |
| Total Revenues | 54,183 | Budget 55,053 | 55,293 | Budget 62,031 | \$ 6,978 | <u>%</u> 12.7% | \$ 6,738 | 12.2% |
| Expenses | | ŕ | · | · | · | | ŕ | |
| Maritime Expenses (Excl. Maint) Envir Services & Planning | 12,051 1,125 | 15,383 2,168 | 15,383 1,994 | 14,610 2,659 | (773) 491 | -5.0% 22.7% | ` ' | -5.0% 33.3% |
| Maintenance Expenses | 10,502 | 11,261 | 11,261 | 11,982 | 721 | 6.4% | | 6.4% |
| Econ Dev Expenses | 4,172 | 4,583 | 4,383 | 4,996 | 414 | 9.0% | 614 | 14.0% |
| CDD Expenses | 748 | 1,212 | 1,030 | 821 | (390) | -32.2% | (209) | -20.3% |
| Police Expenses | 3,756 | 4,209 | 4,209 | 4,473 | 264 | 6.3% | 264 | 6.3% |
| IT | 2,711 | 2,858 | 2,858 | 2,788 | (70) | -2.4% | (70) | -2.4% |
| Public Affairs | 1,346 | 1,528 | 1,528 | 1,646 | 118 | 7.7% | 118 | 7.7% |
| Other Corporate Expenses | 5,769 | 6,184 | 5,971 | 6,631 | 447 | 7.2% | 660 | 11.1% |
| AV | 203 | 194 | 194 | 182 | (12) | -6.4% | (12) | -6.4% |
| Operating Expenses | 42,381 | 49,578 | 48,810 | 50,788 | 1,210 | 2.4% | 1,978 | 4.1% |
| Net Operating Income before Depeciation | 11,802 | 5,475 | 6,483 | 11,243 | 5,768 | 105.4% | 4,760 | 73.4% |
| Depreciation | 17,410 | 17,868 | 17,868 | 17,612 | (256) | -1.4% | (256) | -1.4% |
| NOI after Depreciation | (5,608) | (12,394) | (11,386) | (6,370) | 6,024 | 48.6% | 5,016 | 44.1% |

Increasing profit while absorbing initiative expenses

Cruise Financial Goal: Profitability while driving regional tourism



Revenue up \$6.6M/36% Expenses down \$806K/6.3%

Opportunities:

- Increase in demand for Alaskan cruises
- Growth in vessel sizes and passenger counts

Risks:

- Shortage of capacity to house large cruise vessels
- Expensive capital replacement cost

Raising tariff and managing cost

Cruise - Key Strategies and Initiatives

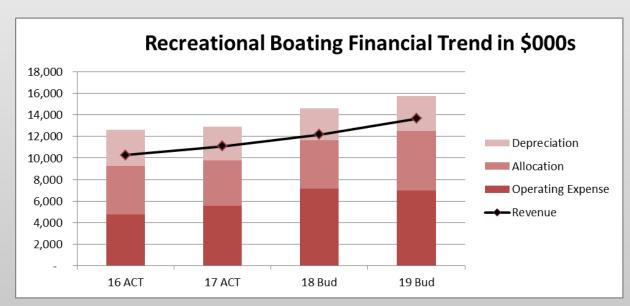
LRP Objective: Double the economic value of cruise traffic to Washington State.

Initiatives:

- Port Valet \$1M (\$600K to Cruise, \$400K to Aviation).
 Budget decreased from 2018.
- Consulting for future planning \$750K
- Advertising \$250K

Leveraging cruise demand to support regional tourism

Recreational Boating Goal: Positive NOI including Depreciation by 2024



Revenue up \$1.5M/12.4% Expenses up \$848K/7.3%

Opportunities:

- Guest moorage
- Lean efforts to increase revenue

Risks:

- Aging Docks
- Economic Conditions
- Weather
- Security Issues

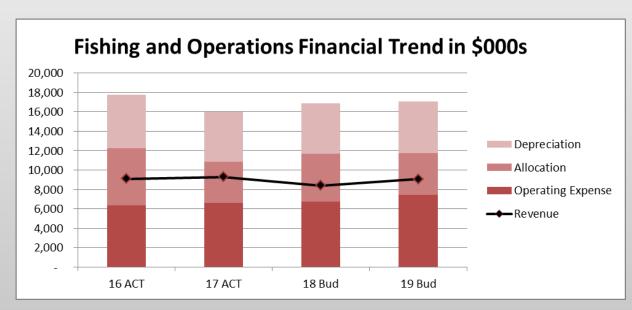
Recreational Boating – Key Strategies and Initiatives

Driving Demand

- Destination Awareness
- Completing Restroom Project
- Restaurant Completion
- Attracting New Boaters
 - Driving youth participation
 - Increasing diversity
 - Superyachts

Maintaining high demand for facilities

Fishing & Operations Goal: Positive NOI before Depreciation by 2024



Revenue up \$684K/8.2% Expenses Flat

Opportunities:

- Tug & barge market
- Big fishing moorage

Risks:

- Aging docks
- Environmental constraints
- First full year of Salmon Bay Marina ownership

Fishing & Commercial Operations – Key Strategies and Initiatives

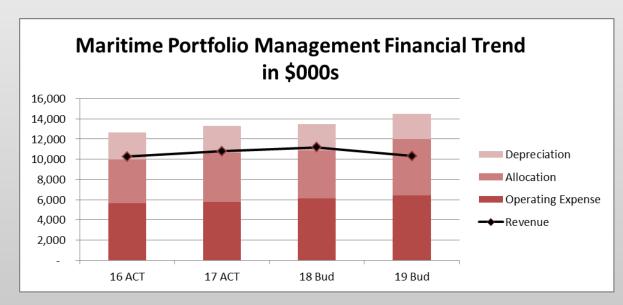
LRP Objective: Double the economic value of Fishing and Maritime Cluster.

Initiatives:

- Terminal 91 Berth 6&8 Repair (\$35M Capital)
- Terminal 5 North Mooring Dolphins (\$3.6M Capital)
- Maritime Innovation Center / Fishermen's Terminal Redevelopment (\$34M Capital)
- T-91 North Fender Pile Repair Berth K,L, & M (\$200K Expense)

Capital intensive business

Maritime Portfolio Management: Positive NOI including Depreciation by 2024



Revenue down \$841K/7.5% Expenses up \$1,230K/9.9%

Opportunities:

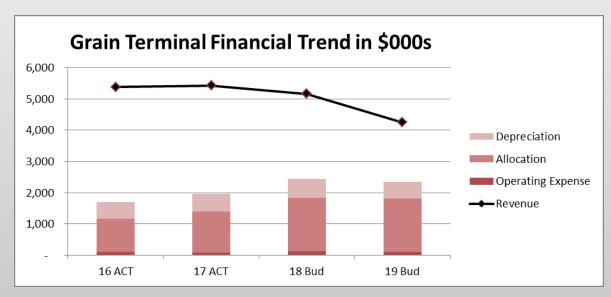
- T106 development
- FT redevelopment
- Bigger step increases on tenant renewals
- Better maintenance management

Risks:

- Long vacancy turnaround times
- Softening real estate market
- Aging facilities expensive to maintain

Vacancies and Redevelopment: Vacant now -> Upside later

Grain Terminal Goal: Net Income Maximized



Revenue down \$909K/17.6% Expenses down \$32K/1.7%

Opportunities:

 Recent trend of outperforming budget

Risks:

- Impact of tariffs and current political climate
- Port carries upside and downside risk in contract with Louis Dreyfus

Net Operating Income supporting other businesses

Environmental Initiatives

| \$ in 000's | |
|--|-------------|
| Habitat Initiatives | 2019 Budget |
| Smith Cover Blue Carbon Pilot Project | 200 |
| PORTfolio Site Maintenance/Enhancements | 60 |
| Umbrella Mitigation Bank | 68 |
| Customer Service Supervisor | 125 |
| On-Call Technical Support for PORTfolio | 75 |
| | |
| Other Environmental Initiatives | |
| Funding for Federal, State, and Local agencies | 50 |
| Programmatic Shoreline Permit | 20 |
| Waste Management Program Continuation | 55 |
| Total | 653 |

Focus on improving water quality, improving habitat

Full-Time Equivalents (FTEs)

| 2018 Budget | 168.0 |
|--|-------|
| 2018 Changes | |
| Transfer | |
| Transfer in Maritime Security Manager from Corporate | 1.0 |
| FTE Transfer from Maintenance to Finance | -1.0 |
| Adjusted 2018 | 168.0 |
| 2019 Budget | |
| Staff Addition/Subraction: | |
| Limited Duration Purchasing Rep | 1.0 |
| Marine Maint PMG Project Specialist | 1.0 |
| Retired Facility Mgr - Move to outside services | -0.5 |
| Admin Intern | -0.3 |
| College Intern for Marketing | -0.3 |
| Net Change | 1.0 |
| Proposed 2018 Budget | 169.0 |

One net new FTE

Stormwater Utility 2018 Budget Review



Stormwater Utility Operating Budget

| | | | | | Incr (De | ecr) |
|--------------------------------|--------|--------|----------|--------|----------|--------|
| | 2017 | 2018 | 2018 | 2019 | Budget C | hange |
| \$ in 000's | Actual | Budget | Forecast | Budget | \$ | % |
| Revenue | 4,985 | 5,333 | 5,333 | 5,795 | 461 | 8.6% |
| Operating Expenses | | | | | | |
| Stormwater Utility Expenses | 945 | 1,159 | 1,159 | 1,052 | (107) | -9.2% |
| Maintenance Expenses | 2,380 | 3,413 | 3,413 | 2,933 | (480) | -14.1% |
| Environmental & Sustainability | 375 | 237 | 237 | 268 | 30 | 12.8% |
| EDD Expenses | 20 | 18 | 18 | 50 | 32 | 177.6% |
| CDD Expenses | 41 | 51 | 51 | 70 | 19 | 36.7% |
| Corporate Expenses | 389 | 723 | 723 | 785 | 62 | 8.6% |
| Total Operating Expenses | 4,150 | 5,601 | 5,601 | 5,158 | (443) | -7.9% |
| Net Operating Income | 835 | (268) | (268) | 636 | 904 | NA |

- Rate increase to 8.2%, additional increase related to Salmon Bay Marina Acquisition.
- FTE to grow from 1 to 2 offset with reduced consulting cost.

Moving into a fully operational utility

Stormwater Utility Capital Budget Summary

| \$'s in 000's | 2019 | 2020 | 2021 | 2022 | 2023 | Total |
|---------------------------------------|-------|-------|-------|-------|-------|--------|
| Commission Authorized/Underway | 1,650 | 1,900 | 669 | 500 | 500 | 5,219 |
| T18 Stormwater outfalls renew/replace | 1,150 | 1,400 | 169 | - | - | 2,719 |
| Portwide Stormwater Sys Renewal | 500 | 500 | 500 | 500 | 500 | 2,500 |
| Pending Future Authorization | - | 500 | 1,500 | 1,500 | 1,500 | 5,000 |
| SWU Contingency | - | 500 | 1,500 | 1,500 | 1,500 | 5,000 |
| Portwide Stormwater Sys Renewal | | | | | | _ |
| Small Capital Projects | 150 | 150 | 150 | 150 | 150 | 750 |
| | 1,800 | 2,550 | 2,319 | 2,150 | 2,150 | 10,969 |

Economic Development Division 2019 Preliminary Budget

October 9, 2018



Division Priorities Driven by Century Agenda



Division Priorities

- Promote international travel and cruise adventures
- Promote women and minority business enterprise (WMBE) and small business growth
- Advance equitable workforce training within key Port industries
- Develop port properties to support aviation, fishing and maritime industries

Key Budget Assumptions

- Maintain zero base budgets for nonrevenue generating departments
- Commercial Properties target 95% occupancy at year-end 2019.
- Conference and Event Center revenue up 13% from 2018 budget*.
- Economic Development Partnership Grants continued.
- Continued funding of Workforce Development.
- Tourism initiatives continued.



Near full occupancy, continued Workforce Development and Grant initiatives

^{*}Based on draft 2019 budget from Columbia Hospitality Inc.

EDD P&L Summary

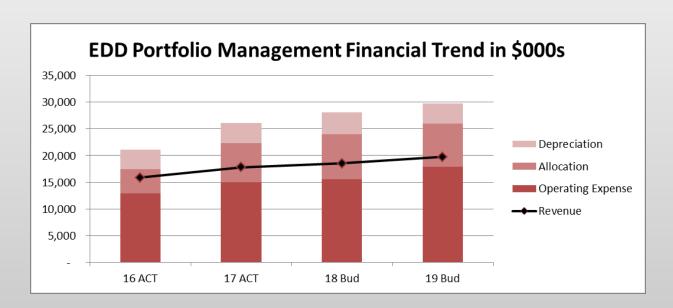
| | | | | | Incr (De | ecr) | Incr (De | ecr) |
|-----------------------------------|----------|----------|-----------------|----------|-----------|--------|-------------|---------|
| | 2017 | 2018 | 2018 | 2019 | Budget Va | riance | Budget to F | orecast |
| \$ in 000's | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Revenue | 8,658 | 8,985 | 9,097 | 8,930 | (55) | -1% | (167) | -2% |
| Conf & Event Centers | 9,133 | 9,537 | 9,949 | 10,795 | 1,258 | 13% | 846 | 9% |
| Total Revenue | 17,791 | 18,522 | 19,046 | 19,725 | 1,203 | 6% | 679 | 4% |
| Expenses | | | | | | | | |
| Portfolio Management | 3,875 | 3,778 | 3,778 | 4,128 | 350 | 9% | 350 | 9% |
| Conf & Event Centers | 7,639 | 8,465 | 8,465 | 9,374 | 908 | 11% | 908 | 11% |
| P69 Facilities Expenses | 206 | 289 | 289 | 225 | (65) | -22% | (65) | -22% |
| RE Dev & Planning | 214 | 211 | 211 | 216 | 5 | 2% | 5 | 2% |
| EconDev Expenses Other | 763 | 1,227 | 1,227 | 1,262 | 35 | 3% | 35 | 3% |
| Maintenance Expenses | 3,657 | 3,055 | 3,055 | 4,071 | 1,017 | 33% | 1,017 | 33% |
| Maritime Expenses (Excl Maint) | 52 | 344 | 344 | 389 | 45 | 13% | 45 | 13% |
| Total EDD & Maritime Expenses | 16,406 | 17,370 | 17,370 | 19,664 | 2,294 | 13% | 2,294 | 13% |
| Small Business | 64 | 140 | 140 | 199 | 59 | 42% | 59 | 42% |
| Workforce Development | 850 | 1,992 | 1,292 | 2,010 | 18 | 1% | 718 | 56% |
| Tourism | 1,234 | 1,460 | 1,460 | 1,463 | 3 | 0% | 3 | 0% |
| EDD Grants | 751 | 960 | 960 | 960 | 0 | 0% | 0 | NA |
| *Total EDD Initiatives | 2,900 | 4,552 | 3,852 | 4,632 | 80 | 2% | 780 | 20% |
| Environmental & Sustainability | 260 | 398 | 363 | 395 | (2) | -1% | 33 | 9% |
| CDD Expenses | 387 | 329 | 264 | 235 | (94) | -29% | (29) | -11% |
| Police Expenses | 51 | 158 | 156 | 228 | 70 | 44% | 72 | 46% |
| Other Central Services | 5,269 | 5,816 | 5,700 | 5,533 | (283) | -5% | (167) | -3% |
| Aviation Division | 113 | 127 | 127 | 155 | 28 | 22% | 28 | 22% |
| Total Central Services & Aviation | 6,080 | 6,829 | 6,611 | 6,547 | (281) | -4% | (63) | -1% |
| Envir Remed Liability | 0 | 0 | 0 | 0 | 0 | NA | 0 | NA |
| Total Expense | 25,387 | 28,751 | 27,833 | 30,844 | 2,093 | 7% | 3,011 | 11% |
| NOI Before Depreciation | (7,596) | (10,229) | (8,787) | (11,119) | (890) | 9% | (2,332) | 27% |
| Depreciation | 3,863 | 4,156 | 4,156 | 3,819 | (337) | -8% | (337) | -8% |
| NOI After Depreciation | (11,459) | (14,385) | (12,943) | (14,937) | (553) | 4% | (1,994) | 15% |

→*Portion of 2019 EDD initiatives assigned to tax levy:

- Small Business \$88K
- Workforce Dev. \$1,624K
- EDD Grants \$960K

Near full occupancy, continued Workforce Development and Grant initiatives

Portfolio Management Financial Trend



Revenue up \$1.2M/6.5% Expenses up \$2.0M/8.3%

Opportunities:

- T91 Development
- Pier 2 and CEM ground leases

Risks/Challenges:

- Allocation Structure
- Aging facilities –
 expensive to maintain
- Takes years to generate higher revenues from existing leases

Conference and Events Center growing revenues and associated costs

Portfolio Management - Key Strategies and Initiatives

- Grow and promote Conference and Event Center facilities while working to increase gross margin
- Migrate tenant billing system for NWSA
- Maximize Parking Revenues
- Negotiate Step up leases across for both Maritime & Economic Development Divisions

Diversity in Contracting/Small Business Assistance

- ☐ Implement Diversity in Contracting Policy/Program
 - Provide greater access to Port opportunities through education, events, and assistance
 - Expand supplier diversity
 - Develop tools and conduct assessments to measure and monitor inclusion in contracting
- ☐ Support construction business incubator in partnership with other public and private stakeholders



Small Business 2019 Initiatives

| in 000's | 2018 Budget | 2019 Budget | '19-'18 Change |
|---|-------------|-------------|-------------------|
| Technical Assistance/Outreach | | | |
| Construction Business Incubator | 150 | 60 | (90) |
| Port Gen/Mentoring/Contractor Assistance | 75 | 75 | Ů |
| Procurement Technical Assistance Center Sup | 15 | 15 | 0 |
| Marketing/ Communication/Design Services | 15 | 5 | (10) |
| Champion of Inclusion Recognition Event | 20 | 10 | (10) |
| Supplier Diversity and Program Evaluation | | | |
| OMWBE Certification | 15 | 15 | 0 |
| WMBE Best Practice and Implementation | 50 | 50 | 0 |
| | | | |
| Total | 340 | 230 | (110) |

Workforce Development

- Manage airport employment office in partnership with PortJobs
- ☐ Implement and Strengthen Regional Construction Trades Partnership
- Advance aviation career pathway training initiative
- ☐ Invest in regional Career Connected Learning initiative



Pedro Reynaga, Harbor Operations Intern

Workforce Development 2019 Initiatives

| \$ in 000's | | | '19-'18 |
|---|--------------------|--------------------|---------|
| | 2018 Budget | 2019 Budget | Change |
| Contracted Initiatives | | | |
| Airport Employment Center (contracted) | 500 | 500 | 0 |
| Airport Employment Center and Classroom | 350 | 350 | 0 |
| Employment Continuity Pool Program | 75 | 60 | (15) |
| Construction Trades - Regional Partnership Services, Pre-Ap | 710 | 710 | 0 |
| Total Contracted Initiatives | 1,635 | 1,620 | (15) |
| | | | |
| Developing Initiatives | | | |
| Airport Career Pathways Implementation | 250 | 250 | 0 |
| Maritime Career Exploration Initiative | 250 | 250 | 0 |
| K-12 Career Connected Learning | 400 | 400 | 0 |
| Total Developing Initiatives | 900 | 900 | 0 |
| Workforce Development Support | 25 | 28 | 3 |
| Total Workforce Development | 2,560 | 2,548 | (13) |

Continued efforts in Workforce Development

Tourism

- Promote the cruise industry through outreach to travel influencers (trade and media) both domestically and in priority international markets (UK, Germany, China & Australia).
- Increase the value of tourism throughout Washington
 - Increase reach of Tourism Marketing Support Program
 - Enhance Airport Spotlight program
 - Use WeChat airport site to serve as portal for destinations in Washington.



Norwegian Bliss Marks Arrival of Larger Cruise Ships

Promoting Cruise, Extended Stays & Use of our Maritime and Aviation Facilities

Tourism 2019 Initiatives

| \$ in 000's | 2018 Budget | 2019 Budget | '19-'18 Change |
|--|-------------|-------------|-------------------|
| New Requests | | | |
| Int. Representation & Work (Australia/Chi | na) | 98 | 98 |
| Continuing | | | |
| Adv/Marketing (WeChat, FT, Cruise) | 142 | 133 | (9) |
| Europe Representation & VS Sponsorship | 410 | 275 | (135) |
| Tourism Grants | 200 | 200 | 0 |
| London Trvl Show / Tourism Development | : 65 | 39 | (26) |
| Fam Tours / New Service Inaugural Activity | y 62 | 83 | 21 |
| Total | 879 | 828 | (51) |

Focused on Increasing International and US Tourists to Region & State

Real Estate Management and Development

- ☐ Ground lease Des Moines Creek West property
- ☐ Initiate Bell Harbor Conference Center Modernization
- Manage real estate portfolio to generate positive NOI after depreciation and corporate allocations by year-end 2024.
- Complete design work on Gateway and Seattle Ship Supply buildings and get projects through the entitlement process
- Complete design work on Terminal 91 Uplands light industrial buildings and get projects started through entitlement process
- Develop a "second 25 years" renewal, replacement, and modernization strategy for the HQ facility.



Pier Two

Using our Real Estate & Capital Assets to Advance the Century Agenda

Real Estate Development 2019 Initiatives

| \$ in 000's Ongoing | <u>2018 Budget</u> | 2019 Budget | '19-'18 Change |
|---|--------------------|-------------|-------------------|
| Appraisals Development Advisory Consulting | 50 250 | 50 250 | 0 |
| Total | 300 | 300 | 0 |

EDD Admin 2019 Initiatives

| \$ in 000's Ongoing | 2018 Budget | 2019 Budget | '19-'18 Change |
|---|------------------------------|-------------------------------|------------------------|
| ED Partnership Grants Membership: Economic Dev Council Membership: Trade Dev Alliance Promotional Hosting/Sponsorships Opportunity Fund | 960 100 0 60 500 | 960 100 93 60 500 | 0 0 93 0 0 |
| Total | 1,620 | 1,713 | 93 |

Continuation of ED Partnership Grants & additional public partnerships

Pier 69 Facilities 2019 Initiatives

| \$ in 000's | 2018 Budget | 2019 Budget | '19-'18 Change |
|--|-------------|-------------|-------------------|
| P69 Lobby Refresh expense portion P69 Shuttle | 200 0 | 0 200 | (200) 200 |
| Total | 200 | 200 | <u> </u> |

Full-Time Equivalents (FTEs)

| <u>2018 Budget</u> | 36.0 |
|---|-------|
| 2018 Changes | |
| Elimination of Business Analyst, Small Business | (1.0) |
| Elimination of Manager, Small Business | (1.0) |
| Addition of Sr Administrative Assistant, Small Business | 1.0 |
| Adjusted 2018 | 35.0 |
| <u>2019 Budget</u> | |
| Staff Additions: | |
| WMBE Manager | 1.0 |
| Net Change 2019 | 1.0 |
| Proposed 2019 Budget | 36.0 |

2019 Operating Divisions' Budget Timeline

2019 Business Plan and CIP Development

(May/June)

Budget Development Briefing

(June)

Budget Briefing

(October 9th)

First Reading & Public Hearing for 2019 Budget

(Mid-November)

2nd Reading & Final Passage of 2019 Budget

(Late November)

Will cover operating budget and capital budget

2019 Operating Division Budgets Appendix





AVIATION APPENDIX

Additional 2019 Budget Materials

Table of Contents

- 2019 FTE reconciliation
- O&M expense budget request details
- Details of budget request for planning
- Revenue budgets for Non-aeronautical business units
- Future CPE Comparison for 30 large hub airports

2019 FTE Reconciliation

| 2019 Proposed Budget FTEs | | FTEs | % |
|---|-------|----------|------|
| 2018 Approved Budget | | 1040.41 | |
| Lost & Found Staffing (LTD) | | 6.00 | |
| Senior Art Program Manager (LTD) | | 1.00 | |
| Customer Service Admin Assistant | | 1.00 | |
| 2018 Adjusted Baseline | - | 1,048.41 | 0.8% |
| Proposed New FTEs: | | | |
| Limited Duration FTE's | | 5.00 | 0.5% |
| ORAT positions (LTD) | 4.00 | | |
| Rodent Control Specialist (LTD) | 1.00 | | |
| Emergency Hire FTE's | | 8.00 | 0.8% |
| Pathfinders (EH) | 8.00 | | |
| New FTE's for Core Airport functions: | | 40.12 | 3.9% |
| Landside FTE's | 3.00 | | |
| Commercial Management FTE's | 3.12 | | |
| Airport Operations FTE's | 1.00 | | |
| Terminal Operations FTE's | 3.00 | | |
| Capital Development/Facilities & Infrastructure FTE's | 2.00 | | |
| Customer Service FTE's | 6.00 | | |
| Maintenance FTE's | 13.00 | | |
| Fire Department FTE's | 9.00 | | |
| New Intern FTE's - College/Graduate | | 0.75 | 0.1% |
| Proposed Increase in 2019 Budget FTEs | | 53.87 | 5.2% |
| 2019 Budget Proposed FTEs | - | 1,102.28 | 5.9% |
| plus: Central Services FTE's direct charged 100% to airport | | 37.75 | |
| 2019 Budget FTE's - in Aviation division budget | | 1,140.03 | |

 Chart shows total FTEs included in airport staffing study by ICF in 2017, including Central Services departments (Av F&B, AV Environmental Services, and Noise)

Summary of Budget Requests

| # of 2019 Budget Requests | | | t Requests | | | | |
|---|------------------|---------------|------------|------------|---------------------|------------|------------------|
| Budget Request Category | # of Requests | FTEs Baseline | | Baseline | Non- Reoccurring | | Total |
| Employees | 11 | 2.4 | \$ | 123,624 | \$ | 67,458 | \$ 191,082 |
| Customer Service | 37 | 18.0 | | 1,227,680 | | 4,007,816 | 5,235,496 |
| Facilities/Capacity | 51 | 19.0 | | 1,989,615 | | 14,580,629 | 16,570,244 |
| Financial | 8 | 2.0 | | 842,195 | | 165,000 | 1,007,195 |
| Safety | 10 | 10.0 | | 1,513,261 | | 732,800 | 2,246,061 |
| Community | 2 | - | | 77,000 | | - | 77,000 |
| Diversity | 3 | 1.0 | | 77,346 | | 202,500 | 279,846 |
| Sustainability | 13 | - | | 110,000 | | 985,000 | 1,095,000 |
| Partners | 12 | 2.0 | | 503,959 | | 1,373,459 | 1,877,419 |
| 2019 Budget Requests - Total Proposed | 147 | 54.4 | \$ | 6,464,681 | \$ | 22,114,662 | \$ 28,579,343 |
| | | | | | | | |
| 2019 Budget Requests - Initial Requests | 194 | 54.4 | \$ | 17,257,937 | \$ | 25,549,151 | \$ 42,807,088 |

Century Agenda and Airport Priorities drive 2019 Budget Requests

Budget Requests: Employees

| | | | 2019 Budget Requests | | | | |
|------------------------|--|---|----------------------|---------------------|-----------|------------|--|
| AV Priority | Problem/Need/Opportunity | Solution FTEs Baseline | | Non- Reoccurring | Total | | |
| Employees | Absence of admin support for | Fire Department - Admin Staff Assistant | 1.0 | \$ 40,320 | \$ 2,500 | \$ 42,820 | |
| | growing department | Hire an On-call Mail Messenger | 0.1 | 4,004 | - | 4,004 | |
| | | Package Tracking System | - | 10,404 | - | 10,404 | |
| | Foster Employee Development | Airport Innovation Travel Budget Right-sizing | - | 4,000 | - | 4,000 | |
| | and Leverage Talent | AV Finance & Budget Additional Staff Training | - | - | 28,666 | 28,666 | |
| | | Host the 2019 AAAE Geospatial Conference | - | - | 7,500 | 7,500 | |
| | Grow Port Intern Program | Art Collection College Intern | 0.3 | - | 14,697 | 14,697 | |
| | | AV Finance & Budget Graduate Intern | 0.5 | 33,322 | 2,500 | 35,822 | |
| | | Civil Engineering College Intern | 0.3 | 15,568 | 2,500 | 18,068 | |
| | | Graduate Intern in Museology Studies | 0.3 | 16,006 | 1,000 | 17,006 | |
| | Reduce Occupational Injury Rate | Workstation Ergonomics | - | - | 8,095 | 8,095 | |
| | (OIR) and Days Away Severity Rate (DASR) | | | | | | |
| Employees Total | | | 2.4 | \$ 123,624 | \$ 67,458 | \$ 191,082 | |

Budget Requests: Customer Service

| | | | 2019 Budget Requests | | | |
|------------------|---|---|----------------------|-----------|---------------------|-----------|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total |
| Customer Service | Anticipate, Influence and Respond to Landside Mobility Shifts | Hire a Parking Services Representative | 1.0 | \$ 66,451 | \$ - | \$ 66,451 |
| | Expand and Upgrade Wireless | Aira Annual Subscription | - | 15,000 | - | 15,000 |
| | Network Coverage and Indoor | Conduct Wireless Spectrum Analysis | - | - | 25,000 | 25,000 |
| | Facilities Cleanliness and | AOB Lobby Furniture - Refurb | - | - | 25,000 | 25,000 |
| | Appearance | Art Handler Budget Increase | - | 9,550 | - | 9,550 |
| | | Custodial Services in Transit Areas, Garage, and NE Cruise Lot | - | 85,500 | - | 85,500 |
| | | Escalator Cleaning | - | 99,000 | - | 99,000 |
| | | Hire a Custodial Shift Supervisor/Quality Assurance Technician | 1.0 | 63,329 | 3,500 | 66,829 |
| | | Restroom Ambient Scent System | - | - | 16,426 | 16,426 |
| | Improve Customer Understanding at Security Checkpoints | Hire four (4) Pathfinders to interact with TSA, Airlines and other tenants | 4.0 | 182,616 | 13,200 | 195,816 |
| | Make Sea-Tac "Gateway Of Choice" | Customer Service Start-Up Contract Year Three | - | - | 68,000 | 68,000 |
| | | Sea-Tac Branding | - | - | 350,000 | 350,000 |

Budget Requests: Customer Service

| | | | | 2019 Bud | 2019 Budget Requests | | | |
|-------------------------|---|---|------|----------|----------------------|---------|--|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total | | |
| Customer Service | Provide Real-Time Airport- | Acquire New Features and Capabilities in the | - | - | 100,000 | 100,000 | | |
| | Related Information to | Map SDK (Smartphone App) | | | | | | |
| | Customers Seven Days Per Aviation Telephone Call Center | | - | 65,000 | - | 65,000 | | |
| | Week | Customer Communications real-time | - | 50,000 | - | 50,000 | | |
| | | messaging, printed material production and | | | | | | |
| | | language translations | | | | | | |
| | | Expand Indoor Navigation Infrastructure | - | 24,000 | 56,000 | 80,000 | | |
| | | Phone Tree Enhancements | - | 30,000 | - | 30,000 | | |
| | | STS Info System Graphic Support | - | 50,000 | - | 50,000 | | |
| | Rightsizing to Reflect Current | Customer Care Department Right-Sizing | - | 5,365 | - | 5,365 | | |
| | Staffing Level | Customer Experience & Communication | - | 12,000 | - | 12,000 | | |
| | | Department Right-Sizing | | | | | | |
| | | Customer Service Department Right-Sizing | - | 47,340 | - | 47,340 | | |
| | | Non-Payroll Standard FTE Package for existing | - | 6,550 | - | 6,550 | | |
| | | vacant position (Cust Comm Splst) | | | | | | |
| | | Right-size Sr. Art Manager Non-Payroll | - | - | 6,855 | 6,855 | | |

Budget Requests: Customer Service

| | | | 2019 Budget Requests | | | | |
|-------------------------|--|--|----------------------|---------------------|--------------|--------------|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Non- Reoccurring | Total | | |
| Customer Service | Wayfinding/Processing | Hire a Landside Supervisor | 1.0 | 52,905 | 3,300 | 56,205 | |
| | Passengers | Hire a Signing Graphics Specialist | 1.0 | 55,246 | 3,000 | 58,246 | |
| | | Hire eight (8) emergency pathfinders | 8.0 | ı | 245,235 | 245,235 | |
| | | Portable Induction Loop Hearing Aid System | - | - | 15,000 | 15,000 | |
| | | Rental Car Facility Curbside Assistance | - | 120,000 | - | 120,000 | |
| | | Seasonal Customer Service Staff | ı | ı | 2,500,000 | 2,500,000 | |
| | | Signage and Wayfinding Master Plan | ı | ı | 400,000 | 400,000 | |
| | | Wheelchair Services Right-Sizing | - | 23,000 | - | 23,000 | |
| | Equip Employees with The Skills | Airport-wide Mystery Shopper Program | - | - | 100,000 | 100,000 | |
| | and Knowledge to Deliver | Planning & Benchmark Study | | | | | |
| | Exceptional Customer Service | Continue Customer Service contract funding to support training and program | 1 | - | 74,000 | 74,000 | |
| | | development Contract training for AV SEA frontline staff | _ | 25,000 | - | 25,000 | |
| | | Customer Service course (WE ARE) training materials | - | 20,000 | - | 20,000 | |
| | | Hire a Customer Communications Specialist | 1.0 | 61,549 | 3,300 | 64,849 | |
| | | Hire a Volunteer Coordinator | 1.0 | 58,280 | - | 58,280 | |
| Customer Service 1 | - Total | | 18.0 | \$ 1,227,680 | \$ 4,007,816 | \$ 5,235,496 | |

| | | | 2019 Budget Requests | | | | | |
|---------------------|--|---|----------------------|-----------|---------------------|-----------|--|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total | | |
| Facilities/Capacity | Meet the Maintenance Needs and Standards of the Existing | Add to Grease Interceptor - Sewer Clearing Budget | - | \$ 90,000 | \$ - | \$ 90,000 | | |
| | Facilities Under Increasing Demand | Alternative Utility Facilities - Cummins Service Agreement | - | 75,000 | - | 75,000 | | |
| | | Cleaning and Protection of Cellantano Painting | - | - | 60,000 | 60,000 | | |
| | | Compactor Maintenance and Repair | - | 58,000 | - | 58,000 | | |
| | | Conference Center AV System Maintenance | - | 19,102 | - | 19,102 | | |
| | | Elevator & Escalator Repairs Expense Budget Increase | - | 150,000 | - | 150,000 | | |
| | | Hire a AVM Asset Management Analyst | 1.0 | 63,329 | 3,500 | 66,829 | | |
| | | Hire a Boiler Room (BLRM) | 1.0 | 65,687 | 3,000 | 68,687 | | |
| | | Hire a Boiler Room Capital (BLRM) | 1.0 | 65,687 | 3,000 | 68,687 | | |
| | | Hire a Bus-Automotive Mechanic | 1.0 | 76,396 | 3,000 | 79,396 | | |
| | | Hire a Civil Engineer | 1.0 | 83,055 | 3,460 | 86,515 | | |
| | | Hire a Conveyor (CONV) | 1.0 | 64,047 | 3,000 | 67,047 | | |
| | | Hire a Field Crew Garage | 1.0 | 42,626 | 3,000 | 45,626 | | |
| | | Hire two (2) Electronic Technicians | 2.0 | 126,882 | 11,000 | 137,882 | | |
| | | Hire two (2) Passenger Loading Bridge FTEs | 2.0 | 130,006 | 6,000 | 136,006 | | |
| | | Hire two (2) wireman for Utility Metering | 2.0 | 147,979 | 11,000 | 158,979 | | |

| | | | | lget Requests | | |
|-------------|--|--|------|---------------|---------------------|---------|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total |
| - | Meet the Maintenance Needs and Standards of the Existing | Maint & Repair Expense Budget Increase - RCF | - | 68,000 | - | 68,000 |
| | Facilities Under Increasing Demand | Maintenance Materials Expense Budget Increase - Baggage Systems | - | 80,000 | - | 80,000 |
| | | Parking Garage Concrete Distress Repairs | = | - | 50,000 | 50,000 |
| | | Purchase 2018 ICC Books for the Building Department | - | - | 11,252 | 11,252 |
| | | Quality Assurance (Q&A) Inspection Software for Operations and ADR Upgrade/Replacement | - | - | 120,000 | 120,000 |
| | | Small Works Expense Budget Increase | - | 130,000 | - | 130,000 |
| | | State Building Code Council Payment | - | 3,500 | - | 3,500 |
| | | Telecommunications Delivery System Upgrade | - | - | 200,000 | 200,000 |
| | | Used Cooking Oil Tank Maint and Repair | - | 13,000 | - | 13,000 |
| | | Watermain Labeling & Leak Detection | - | 50,000 | - | 50,000 |
| | Rightsizing to Reflect Current | Fuel Expense Budget Increase | - | 180,000 | - | 180,000 |
| | Staffing Level | Phone Purchases and cell service - Right-sizing budget | - | 7,500 | - | 7,500 |

| | | | 2019 Budget Requests | | | | | |
|---------------------|------------------------------------|--|----------------------|----------|---------------------|-----------|--|--|
| AV Priority | Problem/Need/Opportunity | blem/Need/Opportunity Solution | | Baseline | Non- Reoccurring | Total | | |
| Facilities/Capacity | Strategic Asset Management | Asset Management Gap Assessment Implementation | - | - | 1,000,000 | 1,000,000 | | |
| | | Completion of Asset Management Gap Assessment | - | - | 50,000 | 50,000 | | |
| | | Critical Asset Monitoring - IoT (Internet of Things) | - | - | 90,000 | 90,000 | | |
| | Pest Control & Waste Management | Hire a Rodent Control Specialist (2 year limited duration) | 1.0 | - | 97,875 | 97,875 | | |
| | | Integrated Pest Management | - | - | 800,000 | 800,000 | | |
| | | Ongoing Solid Waste System Improvements | - | 90,000 | - | 90,000 | | |
| | | Waste Receptacle Replacement | - | - | 175,000 | 175,000 | | |
| | Planning for Future Facilities | Airfield-Airspace Study | - | - | 1,000,000 | 1,000,000 | | |
| | Needs | Executive Program Management | - | - | 1,620,000 | 1,620,000 | | |
| | | Hire a Project Development Manager | 1.0 | 78,820 | 3,300 | 82,120 | | |
| | | Infrastructure Systems Master Planning | - | - | 2,000,000 | 2,000,000 | | |
| | | Long-Term Aviation Office Facility Plans | - | - | 100,000 | 100,000 | | |
| | | On Call project planning providing project | - | - | 650,000 | 650,000 | | |
| | | planning definition with conceptual design | | | | | | |
| | | On-Call Planning | - | - | 1,500,000 | 1,500,000 | | |
| | | SR 518 Corridor Study | - | - | 350,000 | 350,000 | | |

| | | | 2019 Budget Requests | | | | |
|---------------------|--------------------------|--|----------------------|---------------------|------------|------------|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Non- Reoccurring | Total | | |
| Facilities/Capacity | Complete the Sustainable | Follow On Planning/Project definition for | - | - | 2,500,000 | 2,500,000 | |
| | Airport Master Plan | SAMP near-term projects | | | | | |
| | | SAMP Environmental | - | - | 300,000 | 300,000 | |
| | | Sustainable Airport Master Plan (SAMP) | - | - | 1,600,000 | 1,600,000 | |
| | | Environmental Review and Permitting | | | | | |
| | Implement Operational | Hire a limited duration ORAT employee for | 1.0 | - | 64,987 | 64,987 | |
| | Readiness and Airport | Public Affairs | | | | | |
| | Transition (ORAT) | Hire a limited duration ORAT Specialist/Admin | 1.0 | - | 58,280 | 58,280 | |
| | | Hire two (2) limited duration ORAT specialists | 2.0 | - | 129,974 | 129,974 | |
| | | ORAT Promotional Hosting | - | 10,000 | - | 10,000 | |
| | | Right-sizing Travel Budget for Operational | - | 21,000 | - | 21,000 | |
| | | Readiness and Activation Department (New) | | | | | |
| Facilities/Capacity | Total | | 19.0 | 1,989,615 | 14,580,629 | 16,570,244 | |

Budget Requests: Safety

| | | | 2019 Budget Requests | | | | |
|--------------|--------------------------------|---|----------------------|--------------|---------------------|--------------|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total | |
| Safety | Continuously Improve Safety of | Certified Service Provider Program (CSPP) | - | \$ - | \$ 200,000 | \$ 200,000 | |
| | Airport Operations Area | implementation | | | | | |
| | | Fire Department - Bunker Gear Purchase | 1 | - | 79,700 | 79,700 | |
| | | Hire an Airfield ADM | 1.0 | 76,461 | 2,500 | 78,961 | |
| | | Hire eight (8) fire fighters | 8.0 | 1,244,313 | 62,300 | 1,306,613 | |
| | Facility Life-Safety | Airport Exit Sign Evaluation | - | - | 160,000 | 160,000 | |
| | Enhancements | Perform Smoke Control Testing | 1 | 50,000 | = | 50,000 | |
| | Implement Safety Management | Hire a Safety Management System (SMS) | 1.0 | 67,487 | 3,300 | 70,787 | |
| | System | Specialist | | | | | |
| | | SMS E-learning & VR training program | - | - | 150,000 | 150,000 | |
| | | development | | | | | |
| | Other | Arc Flash Ongoing Work | - | 75,000 | - | 75,000 | |
| | | Arc Flash Study | - | - | 75,000 | 75,000 | |
| Safety Total | | | 10.0 | \$ 1,513,261 | \$ 732,800 | \$ 2,246,061 | |

Budget Requests: Financial, Community, Diversity

| | | | 2019 Budget Requests | | | | | | |
|------------------------|--------------------------------|---|----------------------|----|---------|----|-------------------|----|-----------|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Ва | seline | Re | Non- occurring | | Total |
| Financial | Keep Airline Costs Competitive | Consultant Duty Free Expansion Planning | - | \$ | - | \$ | 100,000 | \$ | 100,000 |
| | Through Increasing Non- | Hire a Property Manager | 1.0 | | 64,282 | | 2,500 | | 66,782 |
| | Aeronautical Revenue | Hire a Yield Management Analyst | 1.0 | | 69,913 | | 2,500 | | 72,413 |
| | | Parking Pre Booking Expenses | - | | 390,000 | | 60,000 | | 450,000 |
| | | Parking Ticket Stock | - | | 15,000 | | - | | 15,000 |
| | Rightsizing to reflect current | Additional Garbage Disposal expenses at | - | | 8,000 | | - | | 8,000 |
| | usage level | transit operations center | | | | | | | |
| | | Garage Architectural Maintenance | - | | 200,000 | | - | | 200,000 |
| | | New Recycling Surcharge | - | | 95,000 | | - | | 95,000 |
| Financial Total | | | 2.0 | \$ | 842,195 | \$ | 165,000 | \$ | 1,007,195 |
| Community | Airport Noise Mitigation and | Noise Consulting Services | - | \$ | 51,000 | \$ | - | \$ | 51,000 |
| | Community Outreach | PlaneNoise Complaint Handling System | - | | 26,000 | | - | | 26,000 |
| | | Annual Subscription | | | | | | | |
| Community Tot | al | | - | \$ | 77,000 | \$ | - | \$ | 77,000 |
| Diversity | Promote Small Business | ACDBE Disparity Study | - | \$ | - | \$ | 125,000 | \$ | 125,000 |
| | | ADR Business Manager-Small Business | 1.0 | | 77,346 | | 2,500 | | 79,846 |
| | | Initiative | | | | | | | |
| | | Consulting Services for FAA ACDBE Tri- | - | | - | | 75,000 | | 75,000 |
| | | Annuals Goals and Reporting | | | | | | | |
| Diversity Total | | | 1.0 | \$ | 77,346 | \$ | 202,500 | \$ | 279,846 |

Budget Requests: Sustainability

| | | | 2019 Budget Requests | | | | |
|-------------------|--|---|----------------------|------------|---------------------|--------------|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total | |
| Sustainability | Be the Greenest and Most Energy-Efficient Port in North | Complete renewable energy source study started 2018 | - | \$ - | \$ 30,000 | \$ 30,000 | |
| | America | Digital Lighting Standards | - | - | 200,000 | 200,000 | |
| | | Energy Conservation Assessment | - | - | 150,000 | 150,000 | |
| | | Ground Transportation Alternatives Program Implantation | - | - | 75,000 | 75,000 | |
| | | Implement Sustainable Aviation Fuels (SAF) workplan | - | - | 125,000 | 125,000 | |
| | | LED Lighting Upgrades | - | 20,000 | - | 20,000 | |
| | | Water Conservation Assessment | - | - | 150,000 | 150,000 | |
| | Environmental Compliance | Complete 2018 BOD Study | - | - | 15,000 | 15,000 | |
| | | Complete Airport's 5-year NPDES Permit Renewal Application | - | - | 100,000 | 100,000 | |
| | | Flight Corridor Safety Program Habitat Management | - | 60,000 | - | 60,000 | |
| | | Sanitary Sewer BOD Monitoring | - | 30,000 | - | 30,000 | |
| | Implement Clean-Up Projects Across the Port | Contaminated Site Management - PFAS | - | - | 65,000 | 65,000 | |
| | Meet or Exceed Requirements | Technical Support for IWS Deicing | - | - | 75,000 | 75,000 | |
| | for Stormwater Leaving Port- Owned or Operated Facilities | Management Study | | | | | |
| Sustainability To | otal | | - | \$ 110,000 | \$ 985,000 | \$ 1,095,000 | |

Budget Requests: Partners

| | | | | 2019 Bud | lget Requests | S | |
|----------------|---------------------------------|---|------|------------|---------------------|--------------|--|
| AV Priority | Problem/Need/Opportunity | Solution | FTEs | Baseline | Non- Reoccurring | Total | |
| Partners | Air Service Development | New Air Service Incentives | - | \$ - | \$ 1,100,000 | \$ 1,100,000 | |
| | Assure Airport Operational | Hire an Airline Scheduling Coordinator | 1.0 | 67,487 | 3,300 | 70,787 | |
| | Continuity and Interoperability | | | | | | |
| | Via 24/7/365 Situational | | | | | | |
| | Awareness | | | | | | |
| | Increasing Volume | Airline Forum Registration Costs | - | 13,000 | = | 13,000 | |
| | | Custodial Waste Collection Pilot | - | - | 100,000 | 100,000 | |
| | | Employee-wide Sanitation Training; Human | - | - | 100,000 | 100,000 | |
| | | Factor Trainging, SMS Awareness/Driver | | | | | |
| | | Training | | | | | |
| | | Hire a temporary Load Dock Coordinator | - | = | 60,159 | 60,159 | |
| | | Hire an Employee Operations Bus Driver | 1.0 | 44,472 | = | 44,472 | |
| | | Portable Restooms | - | 320,000 | = | 320,000 | |
| | Partners' Employee Services | Cell Charges GPS Employee Parking | - | 16,000 | = | 16,000 | |
| | | Cell Charges GPS Rental Cars | - | 25,000 | = | 25,000 | |
| | | Complete Circadian Lighting Study Starting 2018 | - | - | 10,000 | 10,000 | |
| | | External airport Learning Management | - | 18,000 | - | 18,000 | |
| | | System (AAAE IET Training Platform | | | | | |
| | | Enhancement) | | | | | |
| Partners Total | | | 2.0 | \$ 503,959 | \$ 1,373,459 | \$ 1,877,419 | |

2019 Planning Budget Details

| 2019 Proposed Advanced Planning and On-Call Planning (\$000) | | | | | | |
|--|-----|--------|--|--|--|--|
| Advanced Planning Detail | | 2,500 | | | | |
| Project Management Team | 337 | | | | | |
| Main Terminal Optimization Plan | 385 | | | | | |
| T2 - North Gates, bridge & tunnel connections, | | | | | | |
| processor refinements, etc. | 577 | | | | | |
| Implementation Plan - schedule/phasing, cost estimates | 481 | | | | | |
| North Airfield & Grading Plan | 433 | | | | | |
| North East GT Lot | 288 | | | | | |
| On-call Planning (detail in next box) | | 2,150 | | | | |
| | | 4 6 70 | | | | |
| Total Advanced Planning and On-call Planning | | 4,650 | | | | |

| 2019 Proposed On-call Planning Detail (\$000) | | |
|---|-----|-------|
| Aviation Planning | | 1,500 |
| GTAP Follow-on Support | 600 | |
| Express Bus Study | 400 | |
| Landscape Master Plan | 100 | |
| Airfield | 80 | |
| Terminal | 120 | |
| Landside | 80 | |
| Off-Airport Properties | 120 | |
| Capital Program Management | | 650 |
| Airline Realignment - 2021 Planning | 150 | |
| Concourse B/C/D HVAC Upgrades, Smoke Control Planning | 150 | |
| P3 Feasibility Assessment | 300 | |
| Pop-up On-call | 50 | |
| Total On-Call Planning | | 2,150 |

2019 Budget Request detail for \$4.65M Advance Planning

Public Parking

| Public Parking - Revenue Detail | 2016 | 2017 | 2018 | 2018 | 2019 | Budget (| Change | Budget vs I | Forecast |
|---|---------|---------|---------|----------|---------|----------|--------|-------------|----------|
| \$ in 000's | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Parking Garage Revenue to Port | | | | | | | | | |
| Gross Sales - Parking Garage | 73,707 | 81,404 | 87,112 | 87,015 | 89,569 | 2,457 | 3% | 2,554 | 2.9% |
| less - WA Sales Tax | (6,081) | (6,818) | (7,102) | (7,358) | (7,455) | (353) | 5% | (97) | 1.3% |
| less - SeaTac Parking Tax | (4,212) | (6,563) | (7,196) | (7,274) | (7,560) | (364) | 5% | (286) | 3.9% |
| Revenue to Port - General Parking | 63,414 | 68,024 | 71,022 | 72,383 | 74,554 | 3,532 | 5% | 2,171 | 3.0% |
| Other Garage Revenue Programs | | | | | | | | | |
| Corporate Premier Parking Program | 594 | 958 | 976 | 1,211 | 1,247 | 271 | 28% | 36 | 3.0% |
| Passport Parking Program | 2,749 | 2,977 | 3,356 | 3,233 | 3,330 | (25) | -1% | 97 | 3.0% |
| Revenue to Port - Parking Programs | 3,344 | 3,934 | 4,331 | 4,444 | 4,578 | 246 | 6% | 133 | 3.0% |
| Total Parking Garage Revenue | 66,758 | 71,958 | 75,353 | 76,827 | 79,132 | 3,778 | 5% | 2,304 | 3.0% |
| Other Parking Revenue | | | | | | | | | |
| Concession Rent - Doug Fox off-site parking | 2,751 | 3,109 | 3,200 | 3,200 | 3,200 | - | 0% | - | 0.0% |
| Space Rent and Other Parking Revenue | 32 | 25 | 19 | 19 | 19 | 0 | 0% | 0 | 0.0% |
| Total Parking Revenue | 69,540 | 75,093 | 78,572 | 80,046 | 82,350 | 3,778 | 4.8% | 2,304 | 2.9% |
| Enplanements | 2016 | 2017 | 2018 | 2018 | 2019 | Budget (| Change | Budget vs I | orecast |
| in 000's | Actual | Actual | Budget | Forecast | Budget | # | % | # | % |
| Total Enplanements | 22,796 | 23,416 | 24,654 | 24,654 | 25,394 | 740 | 3.0% | 740 | 3.0% |
| O&D % | 69.4% | 70.3% | 69.2% | 70.3% | 70.3% | 0 | 1.6% | - | 0.0% |
| O&D Enplanements | 15,821 | 16,461 | 17,061 | 17,332 | 17,852 | 791 | 4.6% | 520 | 3.0% |
| Garage Revenue per O&D Enplanement | \$ 4.22 | \$ 4.37 | \$ 4.42 | \$ 4.43 | \$ 4.43 | \$ 0.02 | 0.4% | \$ (0.00) | 0.0% |

Parking growth consistent with enplanement growth

Rental Cars

| Rental Car - Revenue Detail | 2014 | 2015 | 2016 | 2017 | 2018 | 2018 | 2019 | Budget C | hange | Budget vs 1 | Forecast |
|--|----------|----------|----------|----------|----------|----------|----------|----------|--------|-------------|----------|
| # and \$ in 000's | Actual | Actual | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| RCF Concession Revenue to Port | 28,955 | 30,662 | 33,465 | 31,352 | 31,508 | 31,299 | 30,991 | (518) | -1.6% | (308) | -1.0% |
| Total Enplanements | 18,717 | 21,109 | 22,796 | 23,416 | 24,654 | 24,654 | 25,394 | 740 | 3.0% | 740 | 3.0% |
| O&D % | 73.8% | 69.8% | 69.4% | 70.3% | 69.2% | 70.3% | 70.3% | 1.1% | 1.6% | - | 0.0% |
| O&D Enplanements | 13,813 | 14,734 | 15,821 | 16,461 | 17,061 | 17,332 | 17,852 | 791 | 4.6% | 520 | 3.0% |
| Gross Sales by Operators | 281,884 | 302,372 | 310,987 | 313,654 | 315,083 | 312,987 | 309,906 | (5,178) | -1.6% | (3,081) | -1.0% |
| Total Transactions | 1,289 | 1,390 | 1,411 | 1,388 | 1,437 | 1,395 | 1,384 | (54) | -3.7% | (12) | -0.8% |
| Average Ticket | \$218.64 | \$217.51 | \$220.42 | \$226.03 | \$219.22 | \$224.33 | \$224.00 | 0 | 2.2% | (\$0.33) | -0.1% |
| Average Length of Stay | 4.31 | 4.34 | 4.34 | 4.37 | 4.37 | 4.38 | 4.37 | - | 0.0% | (0.00) | -0.1% |
| Transactions/O&D Enplanements | 8.15% | 9.44% | 8.92% | 8.43% | 8.42% | 8.05% | 7.75% | (0) | -8.0% | -0.30% | -3.7% |
| CFC Revenue Summary | | | | | | | | | | | |
| Total Transaction Days | 5,554 | 6,039 | 6,129 | 6,067 | 6,287 | 6,109 | 6,052 | (235) | -3.7% | (57) | -0.9% |
| CFC Rate per Transaction Day | \$6.00 | \$6.00 | \$6.00 | \$6.00 | \$6.00 | \$6.00 | \$6.00 | - | 0.0% | \$0.00 | 0.0% |
| Total CFC Revenue Earned | 33,554 | 36,206 | 36,830 | 36,261 | 37,723 | 36,655 | 36,311 | (1,412) | -3.7% | (344) | -0.9% |
| Reserve for debt service and CP interest | (19,946) | (20,543) | (21,708) | (22,621) | (22,161) | (22,003) | (23,481) | 1,321 | 6.0% | 1,479 | 6.7% |
| Reserve for CP principal payment: | - | (3,000) | (3,000) | (3,000) | - | - | - | - | NA | - | NA |
| Debt Service Reserve Requirement | (19,946) | (23,543) | (24,708) | (25,621) | (22,161) | (22,003) | (23,481) | 1,321 | 6.0% | 1,479 | 6.7% |
| Residual - CFC Operating Revenue: | 13,608 | 12,663 | 12,122 | 10,641 | 15,563 | 14,653 | 12,830 | (2,733) | -17.6% | (1,823) | -12.4% |
| Rental Car - Revenue Summary | 2016 | 2016 | 2016 | 2017 | 2018 | 2018 | 2019 | Budget C | hange | Budget vs I | Forecast |
| # and \$ in 000's | Actual | Actual | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| RCF Concession Revenue to Port | 28,955 | 30,662 | 33,465 | 31,352 | 31,508 | 31,299 | 30,991 | (518) | -1.6% | (308) | -1.0% |
| Residual - CFC Operating Revenue: | 13,608 | 12,663 | 12,122 | 10,641 | 15,563 | 14,653 | 12,830 | (2,733) | -17.6% | (1,823) | -12.4% |
| Land Rent/Space Rent/Other | 3,541 | 3,189 | 3,617 | 3,699 | 3,786 | 3,786 | 3,788 | 3 | 0.1% | 3 | 0.1% |
| Total Rental Cars Operating Revenu | 46,104 | 46,515 | 49,203 | 45,691 | 50,857 | 49,737 | 47,609 | (3,248) | -6.4% | (2,128) | -4.3% |

Transactions per O&D enplanement continue to decline, higher debt service puts additional downward pressure on CFC

Ground Transportation

| Revenue to Port | | | | | | | | | |
|-------------------------------------|--------|--------|--------|----------|--------|--------|--------|-----------|----------|
| | 2016 | 2017 | 2018 | 2018 | 2019 | Budget | Change | Budget vs | Forecast |
| \$ in 000's | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Ground Transportation Revenues | | | | | | | | | |
| Transportation Network Companies | 3,222 | 6,940 | 8,122 | 10,080 | 11,574 | 3,452 | 42.5% | 1,494 | 14.8% |
| On Demand Taxis | 5,045 | 5,199 | 4,591 | 4,307 | 4,176 | (415) | -9.0% | (131) | -3.0% |
| On Demand Limos | 869 | 858 | 855 | 849 | 842 | (13) | -1.5% | (7) | -0.8% |
| Belled In Taxis (Annual Permit) | 159 | 45 | 108 | 35 | 43 | (65) | -60.2% | 8 | 24.0% |
| Pre-Arranged Limos (Annual Permit) | 496 | 626 | 603 | 628 | 815 | 212 | 35.1% | 187 | 29.8% |
| Courtesy Cars (cost recovery) | 2,039 | 1,319 | 1,909 | 1,763 | 2,477 | 568 | 29.8% | 714 | 40.5% |
| All other Operators (cost recovery) | 669 | 360 | 433 | 361 | 393 | (40) | -9.3% | 32 | 8.8% |
| Other Misc Revenues | 305 | 337 | 264 | 378 | 264 | (0) | 0.0% | (114) | -30.2% |
| Total GT Revenue | 12,803 | 15,684 | 16,884 | 18,401 | 20,584 | 3,700 | 21.9% | 2,183 | 11.9% |

| Trip Activity | | | | | | | | | |
|-------------------------------------|--------|--------|--------|----------|--------|--------|--------|-------------|----------|
| | 2016 | 2017 | 2018 | 2018 | 2019 | Budget | Change | Budget vs 1 | Forecast |
| in 000's | Actual | Actual | Budget | Forecast | Budget | # | % | # | % |
| Ground Transportation Trips | | | | | | | | | |
| Transportation Network Companies | 602 | 1,277 | 1,354 | 1,678 | 1,929 | 575 | 42.5% | 251 | 14.9% |
| On Demand Taxis | 827 | 750 | 765 | 718 | 696 | (69) | -9.0% | (22) | -3.0% |
| On Demand Limos | 74 | 72 | 71 | 69 | 67 | (3) | -4.7% | (2) | -2.9% |
| Belled In Taxis (Annual Permit) | 195 | 56 | 52 | 18 | 18 | (34) | -65.9% | (0) | -1.9% |
| Pre-Arranged Limos (Annual Permit) | 369 | 337 | 325 | 345 | 344 | 19 | 5.9% | (1) | -0.2% |
| Courtesy Cars (cost recovery) | 1,197 | 1,175 | 1,211 | 1,174 | 1,160 | (51) | -4.2% | (14) | -1.2% |
| All other Operators (cost recovery) | 95 | 79 | 78 | 57 | 57 | (22) | -27.6% | (0) | -0.7% |
| Total GT Trip Activity | 3,454 | 3,825 | 3,934 | 4,116 | 4,328 | 394 | 10.0% | 212 | 5.1% |

Strong growth in TNC volume continues into 2019

Airport Dining & Retail and Terminal Leased Space

| Airport Dining & Retail and Terminal | | | | | | | | | | | |
|--------------------------------------|---------|---------|---------|---------|---------|----------|---------|----------|-------|------------|----------|
| Leased Space | 2014 | 2015 | 2016 | 2017 | 2018 | 2018 | 2019 | Budget C | hange | Budget vs. | Forecast |
| Org Basis (in 000's) | Actual | Actual | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| ADR Revenue | | | | | | | | | | | |
| Food & Beverage ¹ | 15,223 | 17,427 | 21,314 | 21,579 | 21,700 | 21,700 | 23,780 | 2,081 | 9.6% | 2,081 | 9.6% |
| Retail 1 | 11,213 | 12,127 | 13,496 | 13,989 | 14,344 | 16,044 | 15,445 | 1,101 | 7.7% | (599) | -3.7% |
| Duty Free ¹ | 6,664 | 6,769 | 6,265 | 6,912 | 7,251 | 7,251 | 7,497 | 246 | 3.4% | 246 | 3.4% |
| Personal Services ¹ | 3,201 | 3,548 | 3,657 | 3,728 | 3,809 | 3,809 | 3,785 | (24) | -0.6% | (24) | -0.6% |
| Advertising | 5,815 | 6,460 | 6,725 | 6,662 | 6,021 | 6,680 | 6,896 | 874 | 14.5% | 216 | 3.2% |
| Space Rental - Terminal | 3,483 | 4,629 | 5,190 | 5,641 | 5,664 | 6,121 | 6,026 | 362 | 6.4% | (95) | -1.5% |
| All other revenue | 476 | 477 | 605 | 469 | 300 | 377 | 481 | 181 | 60.4% | 104 | 27.6% |
| Total ADR & Terminal Lease Revenue | 46,076 | 51,437 | 57,252 | 58,980 | 59,087 | 61,980 | 63,909 | 4,822 | 8.2% | 1,929 | 3.1% |
| Expenses | | | | | | | | | | | |
| ADR & Terminal Leased Space | 1,862 | 2,569 | 2,241 | 1,962 | 2,163 | 2,508 | 2,561 | 398 | 18.4% | 54 | 2.1% |
| Income from Operations | 44,214 | 48,868 | 55,010 | 57,018 | 56,924 | 59,472 | 61,348 | 4,423 | 7.8% | 1,876 | 3.2% |
| Sales per Enplanement | | | | | | | | | | | |
| SPE - Food & Beverage | \$6.46 | \$6.48 | \$7.23 | \$7.18 | \$6.93 | \$6.93 | \$7.46 | \$0.53 | 7.6% | \$0.53 | 7.6% |
| SPE - Retail Sales | \$4.10 | \$3.92 | \$3.86 | \$4.07 | \$4.03 | \$4.16 | \$3.87 | (\$0.17) | -4.2% | (\$0.30) | -7.2% |
| SPE - Duty Free | \$1.12 | \$0.96 | \$0.89 | \$0.91 | \$0.90 | \$0.90 | \$0.91 | \$0.01 | 0.9% | \$0.01 | 0.9% |
| SPE - Personal Services | \$1.17 | \$1.08 | \$1.00 | \$0.95 | \$0.90 | \$0.90 | \$0.89 | (\$0.01) | -1.4% | (\$0.01) | -1.4% |
| SPE - Airport Dining & Retail | \$12.84 | \$12.45 | \$12.98 | \$13.12 | \$12.76 | \$12.89 | \$13.12 | \$0.35 | 2.8% | \$0.22 | 1.7% |
| Concession Revenue 1 | | | | | | | | | | | |
| per Enplanement | \$1.94 | \$1.89 | \$1.96 | \$1.97 | \$1.91 | \$1.98 | \$2.03 | \$0.12 | 6.3% | \$0.05 | 2.6% |

Strong Revenue Growth continues in 2019 with the opening of 20 new full and quick service dining units

Non Aero Commercial Properties

| | | | | | - | | | 1 | |
|--|--------|--------|--------|----------|--------|----------|----------|----------|---------|
| Non-Aero Commercial Properties | 2016 | 2017 | 2018 | 2018 | 2019 | Budget (| _ | Forecast | O |
| Org Basis (in 000's) | Actual | Actual | Budget | Forecast | Budget | \$ | <u>%</u> | \$ | % |
| Revenue Source | | | | | | | | | |
| NEW DEVELOPMENT PARCELS | | | | | | | | | |
| DMCBP Land Rents - all (3) phases | 471 | 1,079 | 1,203 | 1,542 | 1,573 | 370 | 30.7% | 31 | 2.0% |
| DMCBP In Lieu - 7yr repayment schedule (Phase I & III) | 318 | 445 | 482 | 482 | 522 | 40 | 8.3% | 40 | 8.3% |
| DMCBP In Lieu - lump sum payment (Phase II) | - | 5,434 | - | - | - | - | n/a | - | n/a |
| Subtotal DMCBP: | 789 | 6,958 | 1,685 | 2,024 | 2,095 | 410 | 24.3% | 71 | 3.5% |
| NERA 2 Land Rent | - | 15 | 248 | 248 | 268 | 20 | 8.3% | 20 | 8.3% |
| NERA 3 Land Rent | - | 42 | 678 | 678 | 734 | 56 | 8.3% | 56 | 8.3% |
| DMC-North Land Rent | - | - | 61 | 63 | 593 | 531 | 868.7% | 530 | 844.1% |
| DMC-West Land Rent | - | - | - | - | - | - | n/a | - | n/a |
| Owner Liaison Reimbursement - various properties | - | - | 60 | 85 | 25 | (35) | -58.3% | (60) | -70.6% |
| Subtotal New Development revenue: | 789 | 7,015 | 2,732 | 3,098 | 3,715 | 982 | 36.0% | 617 | 19.9% |
| In-Flight Kitchen Revenue | 7,025 | 7,827 | 8,054 | 8,554 | 8,664 | 610 | 7.6% | 110 | 1.3% |
| Burien NERA 3 FAA Pilot Program grant | 908 | 1,402 | 2,070 | 1,734 | - | (2,070) | -100.0% | (1,734) | -100.0% |
| All Other Commercial Properties Revenue | 1,271 | 1,798 | 1,850 | 1,850 | 1,841 | (10) | -0.5% | (10) | -0.5% |
| TOTAL - ORG 3630 Revenue | 9,992 | 18,042 | 14,706 | 15,236 | 14,219 | (487) | -3.3% | (1,016) | -6.7% |
| | | | | | | | | | |
| Operating Expenses | | | | | | | | | |
| DMCBP frontage fee amort - 7yr pymt (Phase I & III) | 271 | 346 | 346 | 346 | 346 | 0 | 0.0% | 0 | 0.0% |
| DMCBP frontage fee amort lump sum (Phase II) | - | 3,578 | - | - | - | - | n/a | - | n/a |
| Owner Liaison expense - various properties | - | - | 60 | 85 | 25 | (35) | -58.3% | (60) | -70.6% |
| Subtotal New Development expense: | 271 | 3,924 | 406 | 431 | 371 | (35) | -8.6% | (60) | -13.9% |
| Burien NERA 3 FAA Pilot - grant eligible expenses | 987 | 1,598 | 2,300 | 1,927 | - | (2,300) | -100.0% | (1,927) | -100.0% |
| All Other Commercial Properties expenses | 434 | 406 | 554 | 554 | 308 | (247) | -44.5% | (247) | -44.5% |
| TOTAL - ORG 3630 Expense | 1,692 | 5,928 | 3,260 | 2,912 | 679 | (2,582) | -79.2% | (2,233) | -76.7% |
| Income from Operations | 8,300 | 12,114 | 11,446 | 12,324 | 13,541 | 2,095 | 18.3% | 1,217 | 9.9% |

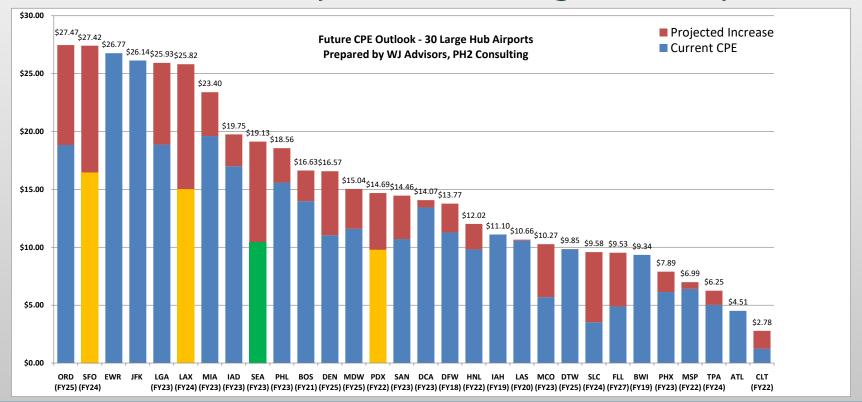
NERA FAA grant ended in 2018; New RE development primary driver of revenue growth

Clubs and Lounges

| Clubs & Lounges | 2014 | 2015 | 2016 | 2017 | 2018 | 2018 | 2019 | Budget | Change | Forecast | Change |
|-----------------------------------|--------|--------|--------|--------|--------|----------|--------|--------|--------|----------|--------|
| Org Basis (in 000's) | Actual | Actual | Actual | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Revenue | | | | | | | | | | | |
| Clubs & Lounges Operating Revenue | 1,518 | 2,392 | 3,028 | 5,041 | 5,630 | 5,830 | 8,520 | 2,890 | 51.3% | 2,690 | 46.1% |
| Total Revenue | 1,518 | 2,392 | 3,028 | 5,041 | 5,630 | 5,830 | 8,520 | 2,890 | 51.3% | 2,690 | 46.1% |
| Expenses | | | | | | | | | | | |
| Clubs & Lounges Operating Expense | 614 | 927 | 1,079 | 1,598 | 1,866 | 1,866 | 2,780 | 913 | 48.9% | 913 | 48.9% |
| Base Management Fee | 88 | 159 | 182 | 182 | 182 | 182 | 182 | - | 0.0% | - | 0.0% |
| Incentive Management Fee | 73 | 26 | 83 | 103 | 174 | 174 | 229 | 55 | 31.8% | 55 | 31.8% |
| All other expense | 32 | 30 | 73 | 76 | 84 | 84 | 128 | 43 | 51.3% | 43 | 51.3% |
| Total Expense | 806 | 1,142 | 1,418 | 1,959 | 2,307 | 2,307 | 3,319 | 1,012 | 43.9% | 1,012 | 43.9% |
| Income from Operations | 711 | 1,250 | 1,609 | 3,081 | 3,323 | 3,523 | 5,201 | 1,878 | 56.5% | 1,678 | 47.6% |

Airport lounges continue to grow – increased volume drives extended hours of operation

Future CPE Comparison: 30 Large Hub Airports



Many airports anticipate rising CPEs

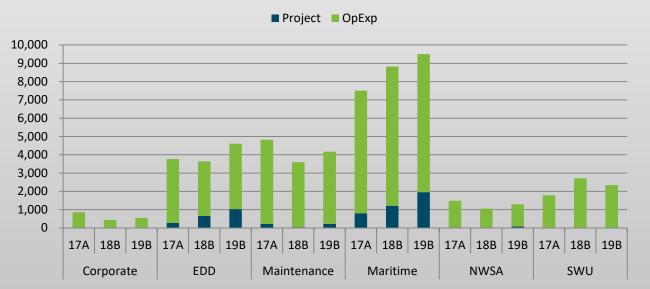


MARITIME APPENDIX

Additional 2019 Budget Materials

Marine Maintenance

| | 2017 | 2018 | 2018 | 2019 | Budget to | Budget | Budget to | Forecast |
|-------------------|--------|--------|----------|--------|-----------|--------|------------------|----------|
| \$ in 000s | Actual | Budget | Forecast | Budget | \$ | % | \$ | % |
| Project Expense | 1,323 | 1,924 | 1,539 | 3,286 | 1,362 | 71% | 1,746 | 113.5% |
| Operating Expense | 18,873 | 18,304 | 20,454 | 19,171 | 867 | 5% | (1,283) | -6.3% |
| Total Maintenance | 20,196 | 20,228 | 21,993 | 22,457 | 2,228 | 11% | 464 | 2.1% |



- Assumes 4% increase in labor cost
- Materials also increasing
- Goal to improve project tracking for more accurate cost allocation

Improvement in identifying project work

Marine Maintenance

| \$ in 000's | | |
|-----------------------------------|-------------|------|
| | 2019 Budget | % |
| New Requests - One-Time or Phased | Work | |
| EDD Portfolio Management | 722 | 22% |
| Fishing & Operations | 655 | 20% |
| Rec Boating | 504 | 15% |
| P69 Facilities | 305 | 9% |
| Cruise | 294 | 9% |
| MD Portfolio Management | 257 | 8% |
| Maintenance | 227 | 7% |
| MD Admin | 130 | 4% |
| Parks | 113 | 3% |
| NWSA Container | 40 | 1% |
| NWSA Non-Container | 38 | 1% |
| Total | 3,286 | 100% |

One-Time expense focus